Accessibility Conformance Report

(Based on VPAT® Version 2.4)

Voluntary Product Accessibility for   One Identity Defender 6.6.0

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A, Level AA
Web Content Accessibility Guidelines 2.1	Level A, Level AA

be communicated to the product's R&D team and will raise visibility of the issue.

Contact Information:

Please contact http://support.quest.com with any questions about the accessibility of this product, or to notify us if an accessibility gap is limiting or would preclude your use of a product. This information will

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.

- **Not Applicable**: The criterion is not relevant to the product.

Report Date: February 13, 2025

Success Criteria, Level A

Criteria, Level A	Conformance Level	Remarks and Explanations
	Partially Supports	
1.1.1 Non-text Content All non-text content that is presented to the user has a text alternative that serves the equivalent purpose, except in some limited situations (see link).		

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		Partially Supports	
Most	**1.2.1 Audio-only and Video-only (Prerecorded)** Except when the audio or video is a media alternative for text and is clearly labeled as such, for prerecorded audio-only media an alternative for time-based media is provided that presents equivalent information. For prerecorded videoonly media, either an alternative for time-based media or an audio track is provided that presents equivalent information.		Most elements in Defender's web interface are textual. Where there are graphical controls, most, but not all, have a text equivalent attribute
		Not Applicable	
	1.2.2 Captions (Prerecorded) Captions are provided for all prerecorded audio content in synchronized media, except when the media is a media alternative for text and is clearly labeled as such.		Defender does not use multimedia presentations

elements in Defender's web interface are textual. Where there are graphical controls, most, but not all, have a text equivalent attribute

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Criteria	Conformance Level	Remarks and Explanations
	Not Applicable	
1.2.3 Audio Description or Media Alternative (Prerecorded) An alternative for time-based media or audio description of the prerecorded video content is provided for synchronized media, except when the media is a media alternative for text and is clearly labeled as such.		Defender does not use multimedia presentations
1.3.1 Info and Relationships Information, structure, and relationships conveyed through presentation can be programmatically determined or are available in text.	Partially Supports	Not Applicable: I Redundant text links shall be provided for each active region of a server-side image map. I Defender does not use both serverside image maps. <u>I Image maps shall be provided</u> instead of server-side image maps except where the regions cannot be defined with an available geometric shape. I Defender does not use image maps. I Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers I Defender does not use data tables that have two or more logical levels of row or column headers. Supports: I Row and column headers shall be identified for data tables.
	Not Applicable	

Criteria, Level A

1.3.2 Meaningful Sequence

When the sequence in which content is presented affects its meaning, a correct reading sequence can be programmatically determined.

Not Applicable

1.3.3 Sensory Characteristics

Instructions provided for understanding and operating content do not rely solely on sensory characteristics of components such as shape, size, visual location, orientation, or sound.

Not Applicable

1.4.1 Use of Color

Color is not used as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.

Defender does not use color coding. I Defender does not use color to convey any information

1.4.2 Audio Control

If any audio on a Web page plays automatically for more than 3 seconds, either a mechanism is available to pause or stop the audio, or a mechanism is available to control audio volume independently from the overall system volume level.

Not Applicable

Criteria, Level A	Conformance Level	Remarks and Explanations
2.1.1 Keyboard All functionality of the content is operable through a keyboard interface without requiring specific timings for individual keystrokes, except where the underlying function requires input that depends on the path of the user's movement and not just the endpoints.	Partially Supports	Keyboard access is provided throughout Defender. Keyboard shortcuts, shortcut keys and menu commands are readily available. The documentation does not define the keyboard shortcuts.

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2.1.2 No Keyboard Trap

If keyboard focus can be moved to a component of the page using a keyboard interface, then focus can be moved away from that component using only a keyboard interface, and, if it requires more than unmodified arrow or tab keys or other standard exit methods, the user is advised of the method for moving focus away.

Not Applicable

Conformance Level Remarks and Explanations

Not Applicable

2.1.4 Character Key Shortcuts

If a keyboard shortcut is implemented in content using only letter (including upper- and lowercase letters), punctuation, number, or symbol characters, then either the keyboard shortcut is only active when that component has focus or a mechanism is available to turn the shortcut off or to remap the shortcut to use one or more nonprintable keyboard characters (e.g. Ctrl, Alt, etc).

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	Conformance Level	Remarks and Explanations
2.2.1 Timing Adjustable For each time limit that is set by the content, the user is able to turn off, adjust, or extend the time limit, except with some specific exceptions (see link).	Not Applicable	Defender Web Interface does not require the user to respond within a specified time for any operations.
2.2.2 Pause, Stop, Hide For any moving, blinking or scrolling information that (1) starts automatically, (2) lasts more than five seconds, and (3) is presented in parallel with other content and for any auto-updating information that (1) starts automatically and (2) is presented in parallel with other content, there is a mechanism for the user to pause, stop, or hide it or to control the frequency of the update unless it is part of an activity where it is essential (see link).	Not Applicable	Defender does not use animation

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	Partially Supports	
2.3.1 Three Flashes or Below Threshold Web pages do not contain anything that flashes more than three times in any one second period, or the flash is below the general flash and red flash thresholds.		Not Applicable: I Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz. I Defender does not use flashing or blinking objects or text in any portion of the application interface. Supports: I Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz. I Defender Web Interface pages contain mostly static data.
	Not Applicable	
2.4.1 Bypass Blocks A mechanism is available to bypass blocks of content that are repeated on multiple Web pages.		Defender Web Interface does not contain repetitive navigation links.
	Not Applicable	
2.4.2 Page Titled Web pages have titles that describe topic or purpose.		Defender Web Interface does not use frames
	Supports	
2.4.3 Focus Order If a Web page can be navigated sequentially and the navigation sequences affect meaning or operation, focusable components receive focus in an order that preserves meaning and operability.		Defender Web Interface is designed to preserves the last process request

Criteria, Level A

Supports

2.4.4 Link Purpose (In Context)
The purpose of each link can be determined from the link text alone or from the link text together with its programmatically determined link context, except where the purpose of the link would be ambiguous to users in general.

Criteria, Level A	Conformance Level	Remarks and Explanations
2.5.1 Pointer Gestures *(2.1 only)* All functionality that uses multipoint or pathbased gestures for operation can be operated with a single pointer without a path-based gesture, unless a multipoint or path-based gesture is essential.	Not Applicable	
2.5.2 Pointer Cancellation *(2.1 only)* For functionality that can be operated using a single pointer, at least one of the following is true: the down-event of the pointer is not used to execute any part of the function; completion of the function is on the up-event, and a mechanism is available to abort the function before completion or to undo the function after completion; the up-event reverses any outcome of the preceding down-event; or completing the function on the down-event is essential (see link).	Not Applicable	
2.5.3 Label in Name *(2.1 only)* For user interface components with labels that include text or images of text, the name contains the text that is presented visually.	Supports	
2.5.4 Motion Actuation *(2.1 only)* Functionality that can be operated by device motion or user motion can also be operated by user interface components and responding to the motion can be disabled to prevent accidental actuation, except when the motion is used to operate functionality through an accessibility supported interface or the motion is essential for	Not Applicable	

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the function and doing so would invalidate the activity
(see link).

Not Applicable

3.1.1 Language of Page
The default human language of each Web page can be
programmatically determined.

Supports

3.2.1 On Focus
When any component receives focus, it does not
initiate a change of context.

Screen elements are designed using the
standard Windows method for labeling
controls, setting current focus and consistent

tab order.
I Defender Web Interface
provides text instructions to assist
the user to process the request

Supports

3.2.2 On Input

Changing the setting of any user interface

component does not automatically cause a change
has been advised of the

behavior before using the component.

Screen elements are designed using the
standard Windows method for of context unless the user

labeling

controls, setting current focus
and consistent tab order. I
Defender Web Interface provides
text instructions to assist the user to
process the request.

3.3.1 Error Identification

If an input error is automatically detected, the item that is in error is identified and the error is described to the user in text.

Supports

Screen elements are designed using the
standard Windows method for labeling controls, setting current focus and consistent tab order. I Defender Web Interface provides text instructions to assist the user to process the request

Supports

3.3.2 Labels or Instructions

Labels or instructions are provided when content requires user input.

Screen elements are designed using the
standard Windows method for labeling controls, setting current focus and consistent tab order. I Defender Web Interface provides text instructions to assist the user to process the request.

Not Applicable

4.1.1 Parsing

In content implemented using markup languages, elements have complete start and end tags, elements are nested according to their specifications, elements do not contain duplicate

Criteria, Level A	Conformance Level	Remarks and Explanations
attributes, and any IDs are unique, except where the allow these features.	specifications	

the user can be programmatically set;

4.1.2 Name, Role, Value

For all user interface components (including but not limited to: form elements, links and components generated by scripts), the name and role can be programmatically determined; states, properties, and values that can be set by items is available to user agents, including assistive technologies.

Supports   and notification of changes to these

Supported using Windows API,

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and subject to any limitations thereof. I Defender provides tool tips text information		on the data represented on user interface elements. Tree elements icons are accompanied with text info.

Success Criteria, Level AA

Criteria, Level AA	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) Captions are provided for all live audio content in synchronized media.	Not Applicable	Defender does not use multimedia presentations.
1.2.5 Audio Description (Prerecorded) Audio description is provided for all prerecorded video content in synchronized media.	Not Applicable	Defender does not use multimedia presentations.
1.3.4 Orientation *(2.1 only)* Content does not restrict its view and operation to a single display orientation, such as portrait or landscape, unless a specific display orientation is essential.	Not Applicable	

1.3.5 Identify Input Purpose *(2.1 only)*   Partially Supports Most components support this, but

The purpose of each input field collecting information   not all focusable elements about the user can be programmatically determined when the input field serves a purpose identified in the Input Purposes for User Interface Components section; and the content is implemented using technologies with support for identifying the expected meaning for form input data.

1.4.3 Contrast (Minimum) Not Applicable Defender does not permit a user to The visual presentation of text and images of text has adjust color a contrast ratio of at least 4.5:1, except in some limited situations (see link).

11 Criteria, Level AA	Conformance Level	Remarks and Explanations
		and contrast settings unless these changes are made to the desktop settings.
1.4.4 Resize text Except for captions and images of text, text can be resized without assistive technology up to 200 percent without loss of content or functionality.	Supports	Supported using standard Windows methods
1.4.5 Images of Text If the technologies being used can achieve the visual presentation, text is used to convey information rather than images of text except when the image of text can be visually customized to the user's requirements or a particular presentation of text is essential to the information being conveyed.	Supports	Supported using standard Windows methods
1.4.10 Reflow *(2.1 only)* Content can be presented without loss of information or functionality, and without requiring scrolling in two scrolling content at a width equivalent to 320px or Horizontal scrolling content at a 256px. Except for parts of the content which require two-dimensional layout for usage or meaning.	Partially Supports	Some modal dialog content and functionality cannot be reached. dimensions for vertical Some page content overflows and height equivalent to requires two-dimensional scrolling
1.4.11 Non-text Contrast *(2.1 only)* The visual presentation of user interface components and graphical objects has a contrast ratio of at least 3:1 against adjacent colors (see link).	Partially Supports	
1.4.12 Text Spacing *(2.1 only)* In content implemented using markup languages that	Partially Supports	Some content overflows from its container. Some modal content is support the following

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text style properties, no loss of not reachable content or functionality occurs by setting all of the following and by changing no other style property:

- Line height (line spacing) to at least 1.5 times the font size;
- Spacing following paragraphs to at least 2 times the font size;
- Letter spacing (tracking) to at least 0.12 times the font size; •   Word spacing to at least 0.16 times the font size.

Criteria, Level AA		Remarks and Explanations
	Level	
1.4.13 Content on Hover or Focus *(2.1 only)*	Supports	Defender Web Interface supports
Where receiving and then removing pointer hover or keyboard focus triggers additional content to become visible/hidden, a mechanism is available to dismiss the additional content without moving pointer hover or keyboard focus; if pointer hover can trigger the additional content, then the pointer can be moved over the additional content without the additional content disappearing; and the additional content remains visible until the hover or focus trigger is removed, the user dismisses it, or its information is no longer valid (see link).		
	Not Applicable	
2.4.5 Multiple Ways		
More than one way is available to locate a Web page within a set of Web pages except where the Web Page is the result of, or a step in, a process.		
	Supports	
2.4.6 Headings and Labels		Supported using standard Windows methods
Headings and labels describe topic or purpose.		
	Supports	
2.4.7 Focus Visible		Defender fully supports Windows appearance properties to provide visual onscreen focus and tracking.
Any keyboard operable user interface has a mode of operation where the keyboard focus indicator is visible.		

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3.1.2 Language of Parts

The human language of each passage or phrase in the content can be programmatically determined except for proper names, technical terms, words of indeterminate language, and words or phrases that have become part of the vernacular of the immediately surrounding text.

Not Applicable

Defender Web Interface pages do not use scripting technologies to display content or to create interface elements.

Not Applicable

3.2.3 Consistent Navigation

Navigational mechanisms that are repeated on multiple Web pages within a set of Web pages occur in the same relative order each time they are repeated, unless a change is initiated by the user.

Criteria, Level AA	Remarks and Explanations
	Level Supports

3.3.3 Error Suggestion

If an input error is automatically detected and known, then the

suggestions are provided to the user, unless it would purpose of the content.

Defender Web Interface pages do not use scripting technologies to suggestions for correction are display content or to create jeopardize the security or interface elements.

3.3.4 Error Prevention (Legal, Financial, Data)

For Web pages that cause legal commitments or financial transactions for the user to occur, that modify or delete user-controllable data in data storage systems, or that submit user test responses, either submissions are reversible; data entered by the user is checked for input errors and the user is provided an opportunity to correct them; or a mechanism is available for reviewing, confirming, and correcting information before finalizing the submission (see link).

Not Applicable

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4.1.3 Status Messages *(2.1 only)*

Not Applicable

In content implemented using markup languages, status messages can be programmatically
determined through role or properties such that they
can be presented to the user by assistive
technologies without receiving focus.

Supports Defender uses consistent

3.2.4 Consistent Identification

iconography. This

Components that have the same functionality within a iconography is derived from the set of Web pages are
identified consistently. standard

Windows display.

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Evaluation Methods Used:

Include a description of evaluation methods used to complete the VPAT. Responses may include: "Testing based on general product knowledge," "Testing with Windows Accessibility tool and LightHouse," etc.

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