

Accessibility Conformance Report WCAG 2.0, 2.1 and 2.2 Checklist

Name of Product: syslog-ng Premium Edition

Report Date: 2025.06.27

Evaluation Methods Used: Manual testing, Developer review, Accessibility Insights

(Note: This is a command line application under Unix)

Contact: Legal@Quest.com

Terms

The terms used in the Conformance Level information are defined as follows:

Term	Explanation		
Supports	The functionality of the product has at least one method that meets the criterion without known		
	defects or meets with equivalent facilitation.		
Partially Supports	Some functions of the product do not meet the criterion.		
Does Not Support	The majority of product functionality does not meet the criterion.		
Not Applicable	The criterion is not relevant to the product.		
Not Evaluated	The product has not been evaluated against the criteria. This can only be used in WCAG Level AAA		
	criteria.		
ADTC	Anticipated calendar quarter (and year) when this accessibility feature is expected to be corrected.		



WCAG Conformance Levels

Three levels of WCAG conformance exist: A, AA, and AAA. Each level is built on the prior level. To meet level AA, a product must meet all level A; to meet AAA, a product must meet all of level AA.

		Conformance Criteria					
Level		WCAG 2.0	WCAG 2.1	WCAG 2.2	Total (all versions)		
А	Minimum accessibility	25	5	2	32		
AA	More accessible	13	7	4	24		
AAA	Even more accessible (not applicable to all experiences)	23	5	3	31		
Total		61	17	9	86*		



Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
1.1.1 – Non-text Content (WCAG 2.0)	Text alternatives are provided for non-text content.	SW: Not Applicable Electronic docs: Does not support		SW: There is not any non-text content. There is no graphical UI implemented. Electronic docs: All screenshots have figure captions, but they cannot be considered as text alternatives.
1.2.1 – Audio-only and Video-only (Pre-recorded) (WCAG 2.0)	A transcript is provided for audio-only content, and a transcript or audio description is provided for video-only content.	SW: Not Applicable Electronic docs: Not Applicable		SW: There is not any pre-recorded audio or video content. Electronic Docs: Electronic docs do not contain such audio-only or video-only media.
1.2.2 – Captions (Pre-recorded) (WCAG 2.0)	Captions are provided for video with audio.	SW: Not Applicable Electronic docs: Not Applicable		SW: There is not any pre-recorded audio or video content. Electronic Docs: Electronic docs do not contain such audio-only or video-only media.
1.2.3 – Audio Description or Media Alternative (Pre-recorded) (WCAG 2.0)	A transcript and / or audio descriptions are provided for video with audio.	SW: Not Applicable Electronic docs: Not Applicable		SW: There is not any pre-recorded audio or video content. Electronic Docs: Electronic docs do not contain such audio-only or video-only media.
1.3.1 – Info and Relationships (WCAG 2.0)	Information and content relationships implied by formatting are communicated in text or in a way that works with assistive technology.	SW: Not Applicable Electronic docs: Supports		SW: There is no graphical UI implemented. Electronic Docs: The electronic documentation uses different heading types, bullet lists, procedure paragraphs, bolding, navigation path chevrons, figures and table captions, bolded table headings.
1.3.2 – Meaningful Sequence (WCAG 2.0)	The reading order of content is meaningful, no matter how a user accesses or consumes it.	SW: Not Applicable Electronic docs: Supports		SW: There is no graphical UI implemented. Electronic Docs: Electronic docs and topics are



			structured meaningfully, and sequences are easy to follow.
1.3.3 – Sensory Characteristics (WCAG 2.0)	Instructions rely on more than one sense.	SW: Not Applicable Electronic docs:	SW: Only text content is shown. There is no graphical UI implemented.
		Does not support	Electronic Docs: Electronic docs contain only textual instructions.
1.4.1 – Use of Color (WCAG 2.0)	Color is not the only way used to distinguish an element, convey meaning, indicate an action, or prompt a response.	SW: Not Applicable Electronic docs: Supports	SW: There is no graphical UI implemented. Electronic Docs: Electronic Docs support this in various ways, for example, visual separators (different font, font size, border, indentation, icon, etc. for cautions, warnings, tips, code snippets, etc.).
1.4.2 – Audio Control (WCAG 2.0)	A mechanism is provided to control audio that plays on page automatically for more than three seconds.	SW: Not Applicable Electronic docs: Not Applicable	SW: There is not any audio content what could be controlled. Electronic Docs: Electronic docs do not use audio formats at all.



Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
2.1.1 – Keyboard (WCAG 2.0)	All functionality is operable using a keyboard (with exceptions).	SW: Supports Electronic docs: Supports		SW: Command line application supports only keyboard usage. Electronic Docs: All functions of the electronic docs are accessible via keyboard.
2.1.2 – No Keyboard Trap (WCAG 2.0)	The focus does not get trapped on any element in keyboard-only navigation.	SW: Not Applicable Electronic docs: Supports		SW: There are not any interface components between the focus could be moved to. There is no graphical UI implemented. Electronic Docs: Electronic docs do not trap keyboard focus.
2.1.4 – Character Key Shortcuts (WCAG 2.1)	No single-key shortcuts are used, or a way to turn them off or change them is provided.	SW: Not Applicable Electronic docs: Supports		SW: No single-key shortcuts are used. There is no graphical UI implemented. Electronic Docs: Do not have any single-key shortcut.
2.2.1 – Timing Adjustable (WCAG 2.0)	If a page has a time limit, users can turn the time limit off, adjust it, or extend it.	SW: Not Applicable Electronic docs: Not Applicable		SW: There are no time limits implemented. There is no graphical UI implemented. Electronic Docs: Electronic docs do not have time limitations.
2.2.2 – Pause, Stop, Hide (WCAG 2.0)	User controls are provided for moving or dynamically changing content.	SW: Not Applicable Electronic docs: Not Applicable		SW: There is not any moving or dynamically changing content. There is no graphical UI implemented. Electronic Docs: Electronic docs do not have such elements.
2.3.1 – Three Flashes or Below (WCAG 2.0)	No content flashes more than three times per second, or the flash is below flash thresholds.	SW: Not Applicable Electronic docs: Not Applicable		SW: There is not any flashing content. There is no graphical UI implemented.



			Electronic Docs: Electronic docs do not have such elements.
2.4.1 – Bypass Blocks (WCAG 2.0)	When blocks of content are repeated on multiple pages, a mechanism is provided to bypass / skip them.	SW: Not Applicable	SW: There are not any multiple pages. There is no graphical UI implemented.
		Electronic docs: Partially supports	Electronic Docs: On the documentation portal, the video carousel object cannot be easily bypassed. It gets stuck until you Tab through the videos. After you reach the end of the carousel, it skips back to a previous block on the page. Only then does it skip to the Company, Resources, etc. bottom block.
2.4.2 – Page Titled (WCAG 2.0)	Page titles clearly describe the topic or purpose of the page.	SW: Not Applicable	SW: There are not any pages in the software. There is no graphical UI implemented.
		Electronic docs: Supports	Electronic Docs: Electronic docs have titles that describe topic or purpose.
2.4.3 – Focus Order (WCAG 2.0)	The tabbing order of the content is meaningful and supports operation.	SW: Not Applicable Electronic docs: Supports	SW: There are no focusable interface components in the command line view. There is no graphical UI implemented. Electronic Docs: Electronic docs enable users to navigate sequentially through content and encounter information in an order that is consistent with the meaning of the content and can
2.4.4 – Link Purpose (In Context) (WCAG 2.0)	The purpose of each link can be determined from the link text alone or from the link text and its related context.	SW: Not Applicable	be operated from the keyboard. SW: There are no links in the command line view. There is no graphical UI implemented.
		Electronic docs: Supports	Electronic Docs: In most cases, electronic docs use in context links that have meaningful descriptions but here are some links that do not have meaningful descriptions.



Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
2.5.1 – Pointer Gestures (WCAG 2.1)	A single pointer alternative to complex pointer or touch gestures is provided.	SW: Not Applicable Electronic docs: Not Applicable		SW: There is no graphical UI implemented. Electronic Docs: Do not have multi touch features.
2.5.2 - Pointer Cancellation (WCAG 2.1)	For functionality that is operated by a single pointer, a way to cancel the pointer input is provided.	SW: Not Applicable Electronic docs: Supports		SW: There is no graphical UI implemented. Electronic Docs: Supports pointer cancellation.
2.5.3 – Label in Name (WCAG 2.1)	The programmatic name contains the text that is presented visually.	SW: Not Applicable Electronic docs: Does Not Support		SW: There are no labels used in command line view. There is no graphical UI implemented. Electronic Docs: Missing or not matching name fields.
2.5.4 – Motion Actuation (WCAG 2.1)	For functions that are triggered by moving a device or by gesturing toward a device, an alternative way of triggering the response is provided.	SW: Not Applicable Electronic docs: Not Applicable		SW: There is no functionality that can be operated by device motion. There is no graphical UI implemented. Electronic Docs: There is not any feature implemented in the electronic documentation that requires any device motion.
3.1.1 – Language of Page (WCAG 2.0)	Each page has a human language assigned.	SW: Not Applicable Electronic docs: Supports		SW: Software is English only. There are o pages in the software. There is no graphical UI implemented. Electronic Docs: <lang> tag is always used in the HTML code (all pages are implemented in English and/or German).</lang>
3.2.1 – On Focus (WCAG 2.0)	Interactive elements receiving focus do not trigger any functionality.	SW: Not Applicable		SW: There are no focusable interactive elements in the command line view. There is no graphical UI implemented.



		Electronic docs: Supports	Electronic Docs: Interactive elements receiving focus do not trigger any functionality.
3.2.2 – On Input (WCAG 2.0)	Interactive elements receiving input do not trigger any functionality.	SW: Not Applicable Electronic docs: Supports	SW: There are no interactive elements what could receive any input in the command line view. There is no graphical UI implemented. Electronic Docs: Interactive elements receiving input do not trigger any functionality.
3.2.6 – Consistent Help (WCAG 2.2)	Help options provided are consistently available and in the same relative place throughout.	SW: Not Applicable Electronic docs: Supports	SW: There is no help options implemented in the command line view. There is no graphical UI implemented. Electronic Docs: Help options are located in the same order and same position.
3.3.1 – Error Identification (WCAG 2.0)	When input error is detected, the user is notified, and the error is described.	SW: Not Applicable Electronic docs: Supports	SW: There is not any input error what could be identified. There is no graphical UI implemented. Electronic Docs: When input error is detected, the user is notified, and the error is described.
3.3.2 – Labels or Instructions (WCAG 2.0)	A persistent visible label and / or instructions are provided for elements that require user input.	SW: Not Applicable Electronic docs: Supports	SW: This is a command line application. There is no graphical UI implemented. Electronic Docs: All input elements that require user input have persistent and visible labels.



Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
3.3.7 – Redundant Entry	Information that the user has already entered during a	SW:		SW: There is not any redundant entry input in the
(WCAG 2.2)	process is made available to them.	Not Applicable		command line view. There is no graphical UI
				implemented.
		Electronic docs:		
		Supports		Electronic Docs: The search results page pre-fills
				the search input with the previously entered search
				term in the same process.
4.1.1 - Parsing	HTML code is clean and well formed in a way it can be	SW:		SW: There is no HTML code used. There is no
(WCAG 2.0)	interpreted by browsers and assistive technology. *Note:	Not Applicable		graphical UI implemented.
	Criterion 4.1.1 – Parsing, has been removed in version 2.2			
	and is considered automatically met for versions 2.1 and 2.0.	Electronic docs:		Electronic Docs: Supports.
		Supports		
4.1.2 – Name, Role, Value	All user interface components communicate their	SW:		SW: There is no HTML code used. There is no
(WCAG 2.0)	accessibility properties and actions to assistive technology.	Not Applicable		graphical UI implemented.
		Electronic docs: Partially supports		Electronic docs: Electronic docs use standard HTML elements which support the criteria, but some special characters (for example, quotation marks, chevrons) are unreadable for assistive technologies.



Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
1.2.4 – Captions (Live)	Synchronized captions are provided for live videos containing	SW:		SW: There are not any live videos in the
(WCAG 2.0)	audio.	Not Applicable		application. There is no graphical UI implemented.
		Electronic docs: Not Applicable		Electronic Docs: Electronic docs do not contain such media elements.
1.2.5 – Audio Description (Pre-	If there is important visual content in a video that is not	SW:		SW: There is not any video content in the
<u>recorded)</u>	presented in the accompanying audio, an audio description is	Not Applicable		application. There is no graphical UI implemented.
(WCAG 2.0)	provided.	Electronic docs: Not Applicable		Electronic Docs: Electronic docs do not contain such media elements.
1.3.4 – Orientation	Screen orientation is not restricted unless the orientation is	SW:		SW: Screen orientation is not restricted. Unix
(WCAG 2.1)	considered essential.	Supports		terminal can operate also in portrait or in
				landscape view as well.
		Electronic docs:		
		Supports		Electronic Docs: Screen orientation is not
				restricted.
1.3.5 – Identify Input Purpose	For each form field collecting user information, the purpose of	SW:		SW: There is no graphical UI implemented.
(WCAG 2.1)	the field is programmatically declared.	Not Applicable		
		Florence de de co		Electronic Docs: Fields that collect user information
		Electronic docs: Supports		declares the purpose of the field programmatically.
1.4.3 – Contrast (Minimum)	The contrast ratio between regular-sized, nondecorative text	SW:		SW: There is no graphical UI implemented.
(WCAG 2.0)	and its background is at least 4.5:1.	Not Applicable		
		Florence de de co		Electronic Docs: Minimum contrast (4.5:1) is not
		Electronic docs: Partially Supports		reached in several places.
1.4.4 – Resize Text	Text can be resized up to 200% without loss of content or	SW:		SW: Text can be resized depending on terminal
(WCAG 2.0)	function.	Supports		settings possibilities.
		Electronic docs:		Electronic Docs: All the content scales uniformly,
		Supports		and the browser provides scroll bars, if necessary.
				The footer pane is left-aligned but it does not cause
				content or function loss.



1.4.5 – Images of Text	Aside from a few specific exceptions, there are no images of	SW:	SW: There are no images of text in the command
(WCAG 2.0)	text.	Supports	line view.
		Electronic docs:	Electronic Docs: The electronic documentation
		Does Not Support	contains screenshots and other graphic content
			that are images of text.
<u>1.4.10 – Reflow</u>	Content presentation is responsive and doesn't require	SW:	SW: There is no graphical UI implemented.
(WCAG 2.1)	scrolling in two dimensions.	Not Applicable	
			Electronic Docs: Content presentation is responsive
		Electronic docs:	and doesn't require scrolling in two dimensions.
		Supports	
1.4.11 – Non-Text Contrast	The contrast ratio between non-text elements (including any	SW:	SW: There is no graphical UI implemented.
(WCAG 2.1)	states) and their background is at least 3:1.	Not Applicable	
			Electronic Docs: Minimum contrast (3:1) is not
		Electronic docs:	reached in some places.
1112 7 16 1	- · · · · · · · · · · · · · · · · · · ·	Partially Supports	C14 T
1.4.12 – Text Spacing	Text spacing can be overridden to improve the reading	SW:	SW: Text spacing configuration depends on
(WCAG 2.1)	experience.	Supports	terminal settings.
		Electronic docs:	Electronic Docs: Users cannot adjust text spacing.
		Does Not Support	,
1.4.13 – Content on Hover Focus	When additional content is presented on hover or on focus,	SW:	SW: There is no graphical UI implemented.
(WCAG 2.1)	the new content is persistent and dismissible.	Not Applicable	
			Electronic Docs: Tooltips are not persistent nor
		Electronic docs:	dismissible.
		Does Not Support	
2.4.5 – Multiple Ways	There is more than one way to reach each page.	SW:	SW: There are no pages in command line view.
(WCAG 2.0)		Not Applicable	There is no graphical UI implemented.
		Electronic docs:	Electronic Docs: There are multiple ways to reach
		Supports	each page.

Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
2.4.6 – Headings and Labels (WCAG 2.0)	Headings and labels are clear and descriptive.	SW: Not Applicable		SW: There are not any headings or labels in the command line view. There is no graphical UI implemented.



2.4.7 – Focus Visible (WCAG 2.0)	Keyboard focus is clear and visible.	Electronic docs: Supports SW: Supports Electronic docs:	Electronic Docs: Headings and labels are clear and descriptive. SW: Keyboard focus can be seen in all cases by the blinking cursor (depends also on terminal settings). There is no graphical UI implemented.
		Supports	Electronic Docs: Keyboard focus is clear and visible except for the video carousel.
2.4.11 – Focus Not Obscured (Minimum) (WCAG 2.2)	When an actionable element receives focus, at least a portion of it remains visible.	SW: Not Applicable Electronic docs: Supports	SW: There are not any actionable elements what could get focus in the command line view. There is no graphical UI implemented. Electronic Docs: When using tab to navigate on the documentation portal, the item with keyboard focus is displayed and not obscured (only in case of the Filter drop-down list).
2.5.7 – Dragging Movements (WCAG 2.2)	If any part of a website requires a dragging movement, an alternative means of dragging, such as tapping or clicking, is provided.	SW: Not Applicable Electronic docs: Not Applicable	SW: No dragging movement required during the usage of the application. There is no graphical UI implemented. Electronic Docs: There is no part of the online documentation that requires a dragging movement.
2.5.8 – Target Size (Minimum) (WCAG 2.2)	The size of a target is at least 24 by 24 CSS pixels (with exceptions).	SW: Not Applicable Electronic docs: Supports	SW: There is only text content in command line view. There is no graphical UI implemented. Electronic Docs: Online documentation targets are at least 24 by 24 CSS pixels.
3.1.2 – Language of Parts (WCAG 2.0)	Assistive technology can distinguish and reflect when the human language on a page changes.	SW: Not Applicable Electronic docs: Supports	SW: Software is English only. Electronic Docs: <lang> tag is always used in the HTML code. All sections are English. All pages of the product documentation and its parts are implemented in English.</lang>



3.2.3 – Consistent Navigation (WCAG 2.0)	Navigational elements are consistently displayed, including their location and the order of their content.	SW: Not Applicable Electronic docs: Supports	SW: There are no navigational elements implemented in the command line view. There is no graphical UI implemented. Electronic Docs: Navigational elements are consistent.
3.2.4 – Consistent Identification (WCAG 2.0)	Components with the same functionality are consistently identified.	SW: Not Applicable Electronic docs: Supports	SW: There are no pages and visual elements used. There is no graphical UI implemented. Electronic Docs: Components with the same functionality are consistently identified.
3.3.3 – Error Suggestion (WCAG 2.0)	Users receive helpful / specific suggestions when they make errors.	SW: Not Applicable Electronic docs: Supports	SW: There is no graphical UI implemented. Electronic Docs: Useful suggestions are provided.
3.3.4 – Error Prevention (Legal, Financial, Data) (WCAG 2.0)	When users enter financial or legal data, submissions are reversible, and data is checked and confirmed before submission is finalized.	SW: Not Applicable Electronic docs: Not Applicable	SW: Software usage does not require any financial or legal data. Electronic Docs: There is no legal or financial data that could be submitted.



Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
3.3.8 – Accessible Authentication	When a cognitive function test is used to authenticate a user,	SW:		SW: There is no direct user authentication in the
(Minimum)	an alternative way to authenticate, or a help mechanism to	Not Applicable		application.
(WCAG 2.2)	complete the authentication is provided.	Electronic docs: Not Applicable		Electronic Docs: Users are not required to authenticate to the documentation portal.
4.1.3 – Status Messages	Status messages can be presented to the user by assistive	SW:		SW: There are not any status messages
(WCAG 2.1)	technology without receiving focus.	Not Applicable		implemented.
		Electronic docs: Supports		Electronic Docs: Status messages (snack bars) are accessible for the assistive technologies without receiving focus.



Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
1.2.6 – Sign Language (Pre-recorded) (WCAG 2.0)	Sign-language interpretation of audio is provided for pre- recorded videos.	Not Evaluated		
1.2.7 – Extended Audio Description (Pre-recorded) (WCAG 2.0)	Videos without sufficient pauses for audio description are extended so that audio descriptions can be added.	Not Evaluated		
1.2.8 – Media Alternative (Pre-recorded) (WCAG 2.0)	An alternative text, like a descriptive transcript, is provided for all pre-recorded videos with audio.	Not Evaluated		
1.2.9 – Audio-only (Live) (WCAG 2.0)	Live text captioning or a transcript is provided for live audio.	Not Evaluated		
1.3.6 – Identify Purpose (WCAG 2.1)	The purpose of elements is programmatically declared by adding semantics or metadata.	Not Evaluated		
1.4.6 – Contrast (Enhanced) (WCAG 2.0)	The contrast ratio between regular-sized, non-decorative text and its background is at least 7:1.	Not Evaluated		
1.4.7 – Low or No Background Audio (WCAG 2.0)	Audio contains little to no background noise, or background noise can be turned off.	Not Evaluated		
1.4.8 – Visual Presentation (WCAG 2.0)	Users can adjust a range of presentation options.	Not Evaluated		
1.4.9 – Images of Text (No Exception) (WCAG 2.0)	There are no images of text.	Not Evaluated		
2.1.3 – Keyboard (No Exception) (WCAG 2.0)	All page functionality is operable using a keyboard (with no exceptions).	Not Evaluated		
2.2.3 – No Timing (WCAG 2.0)	Except for real-time events, no content requires timed interaction.	Not Evaluated		
2.2.4 – Interruptions (WCAG 2.0)	Interruptions can be postponed, suppressed, or configured.	Not Evaluated		



Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
2.2.5 – Re-authenticating (WCAG 2.0)	User data is saved when re-authenticating.	Not Evaluated		
2.2.6 – Timeouts (WCAG 2.1)	Users are warned when extended inactivity could cause data loss.	Not Evaluated		
2.3.2 – Three Flashes (WCAG 2.0)	No content flashes more than three times per second.	Not Evaluated		
2.3.3 – Animation from Interactions (WCAG 2.1)	If an animation is triggered by a user interaction, users can stop the animation.	Not Evaluated		
2.4.8 – Location (WCAG 2.0)	Users can orient themselves within a set of pages.	Not Evaluated		
2.4.9 – Link Purpose (Link Only) (WCAG 2.0)	Every link's purpose is clear from its text.	Not Evaluated		
2.4.10 – Section Headings (WCAG 2.0)	Content is broken by section headings.	Not Evaluated		
2.4.12 – Focus Not Obscured (Enhanced) (WCAG 2.2)	When an actionable element receives focus, the entire component is visible.	Not Evaluated		
2.4.13 – Focus Appearance (WCAG 2.2)	Focus indicators have sufficient color contrast and are sized to be clearly visible.	Not Evaluated		
2.5.5 – Target Size (WCAG 2.1)	The size of the target for pointer inputs is at least 44 x 44 CSS pixels.	Not Evaluated		
2.5.6 – Concurrent Input Mechanism (WCAG 2.1)	Input is not restricted to a specific modality (like keyboard only or touch only).	Not Evaluated		



Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
3.1.3 – Unusual Words (WCAG 2.0)	Words or phrases that are ambiguous or unfamiliar are defined.	Not Evaluated		
3.1.4 – Abbreviations (WCAG 2.0)	Abbreviations are explained or offered in expanded form close by.	Not Evaluated		
3.1.5 – Reading Level (WCAG 2.0)	Content is provided at an eighth grade reading level, or an alternative version at or below an eighth grade reading level is provided.	Not Evaluated		
3.1.6 – Pronunciation (WCAG 2.0)	Words that are hard to pronounce are clarified nearby.	Not Evaluated		
3.2.5 – Change on Request (WCAG 2.0)	Content on the page doesn't change unless users initiate it.	Not Evaluated		
3.3.5 – Help (WCAG 2.0)	Contextual instructions or cues are provided to help users complete and submit forms.	Not Evaluated		
3.3.6 – Error Prevention (All) (WCAG 2.0)	For any form where a user submits information, the user can reverse, verify, or confirm changes or deletions.	Not Evaluated		
3.3.9 – Accessible Authentication (Enhanced) (WCAG 2.2)	When a cognitive function test is used to authenticate a user, at least one other authentication method is available which is not a cognitive function test.	Not Evaluated		



Accessibility Conformance Report WCAG 2.0, 2.1 and 2.2 Checklist

Name of Product: syslog-ng Agent

Report Date: 2025.06.27

Evaluation Methods Used: Manual testing, Developer review, Accessibility Insights for Windows, NVDA

(note: this is a windows application)

Contact: Legal@Quest.com

Terms

The terms used in the Conformance Level information are defined as follows:

Term	Explanation
Supports	The functionality of the product has at least one method that meets the criterion without known
	defects or meets with equivalent facilitation.
Partially Supports	Some functions of the product do not meet the criterion.
Does Not Support	The majority of product functionality does not meet the criterion.
Not Applicable	The criterion is not relevant to the product.
Not Evaluated	The product has not been evaluated against the criteria. This can only be used in WCAG Level AAA
	criteria.



ADTC

Anticipated calendar quarter (and year) when this accessibility feature is expected to be corrected.

WCAG Conformance Levels

Three levels of WCAG conformance exist: A, AA, and AAA. Each level is built on the prior level. To meet level AA, a product must meet all level A; to meet AAA, a product must meet all of level AA.

		Conformance Criteria				
	Level	WCAG 2.0	WCAG 2.1	WCAG 2.2	Total (all versions)	
Α	Minimum accessibility	25	5	2	32	
AA	More accessible	13	7	4	24	
AAA	Even more accessible (not applicable to all experiences)	23	5	3	31	
Total		61	17	9	86*	



Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
1.1.1 – Non-text Content (WCAG 2.0)	Text alternatives are provided for non-text content.	Not Applicable		There is not any non-text content in the user interface.
1.2.1 – Audio-only and Video-only (Pre-recorded) (WCAG 2.0)	A transcript is provided for audio-only content and a transcript or audio description is provided for video-only content.	Not Applicable		There is not any pre-recorded audio or video content.
1.2.2 – Captions (Pre-recorded) (WCAG 2.0)	Captions are provided for video with audio.	Not Applicable		There is not any pre-recorded audio or video content.
1.2.3 – Audio Description or Media Alternative (Pre-recorded) (WCAG 2.0)	A transcript and / or audio descriptions are provided for video with audio.	Not Applicable		There is not any pre-recorded audio or video content.
1.3.1 – Info and Relationships (WCAG 2.0)	Information and content relationships implied by formatting are communicated in text or in a way that works with assistive technology.	Supports		Information, content, structure and relationships are represented by text elements.
1.3.2 – Meaningful Sequence (WCAG 2.0)	The reading order of content is meaningful, no matter how a user accesses or consumes it.	Supports		The reading order of the input forms is meaningful.
1.3.3 – Sensory Characteristics (WCAG 2.0)	Instructions rely on more than one sense.	Supports		Color and shape are not the only visual instructions for the operating content. The user interface elements also have a label implemented.
1.4.1 – Use of Color (WCAG 2.0)	Color is not the only way used to distinguish an element, convey meaning, indicate an action, or prompt a response.	Supports		Color is not the only visual instruction for the operating content. The user interface elements also have a label implemented.
1.4.2 – Audio Control (WCAG 2.0)	A mechanism is provided to control audio that plays on page automatically for more than three seconds.	Not Applicable		Product does not contain any audio content.



Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
2.1.1 – Keyboard (WCAG 2.0)	All functionality is operable using a keyboard (with exceptions).	Does not Support		All functionalities could be operable using keyboard only, but due to a keyboard trap issue, some parts of the forms are not reachable only with TAB key and arrow keys.
2.1.2 – No Keyboard Trap (WCAG 2.0)	The focus does not get trapped on any element in keyboard-only navigation.	Does not Support		Due to a keyboard trap issue, some parts of the forms are not reachable only with keyboard (Add New Server/Messages).
2.1.4 – Character Key Shortcuts (WCAG 2.1)	No single-key shortcuts are used, or a way to turn them off or change them is provided.	Supports		Multi-key shortcuts are used to reach the menu items. Single-key shortcuts exist in the menu view only where they do not cause any misbehavior since they are valid only in those specific menu views.
2.2.1 – Timing Adjustable (WCAG 2.0)	If a page has a time limit, users can turn the time limit off, adjust it, or extend it.	Not Applicable		Product does not contain any time limit.
2.2.2 – Pause, Stop, Hide (WCAG 2.0)	User controls are provided for moving or dynamically changing content.	Not Applicable		There is no moving, blinking, scrolling information on the user interface.
2.3.1 – Three Flashes or Below (WCAG 2.0)	No content flashes more than three times per second, or the flash is below flash thresholds.	Supports		Product does not contain anything that flashes more than three times in any one second period.
2.4.1 – Bypass Blocks (WCAG 2.0)	When blocks of content are repeated on multiple pages, a mechanism is provided to bypass / skip them.	Does not Support		No hotkeys are defined for blocks. Blocks can be reached in the same sequence every time. Passing any block is not possible.
2.4.2 – Page Titled (WCAG 2.0)	Page titles clearly describe the topic or purpose of the page.	Supports		Each window has a "page title" what clearly describes the purpose of the window.



Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
2.4.3 – Focus Order (WCAG 2.0)	The tabbing order of the content is meaningful and supports operation.	Supports		Navigation sequence does not affect meaning or operation. Focusable components receive focus in an order that preserves meaning and operability.
2.4.4 – Link Purpose (In Context) (WCAG 2.0)	The purpose of each link can be determined from the link text alone or from the link text and its related context.	Not Applicable		There are no links implemented in the product
2.5.1 – Pointer Gestures (WCAG 2.1)	A single pointer alternative to complex pointer or touch gestures is provided.	Not Applicable		No multipoint gestures for operations are implemented in the product.
2.5.2 - Pointer Cancellation (WCAG 2.1)	For functionality that is operated by a single pointer, a way to cancel the pointer input is provided.	Not Applicable		Product does not contain any feature where such a requirement could be relevant.
2.5.3 – Label in Name (WCAG 2.1)	The programmatic name contains the text that is presented visually.	Partially supports		Not all elements contain its label or a part of the label in the programmatic name.
2.5.4 – Motion Actuation (WCAG 2.1)	For functions that are triggered by moving a device or by gesturing toward a device, an alternative way of triggering the response is provided.	Not Applicable		Product does not contain such a functionality.
3.1.1 – Language of Page (WCAG 2.0)	Each page has a human language assigned.	Not Applicable		The product is not based on web pages. It operates in English only.
3.2.1 – On Focus (WCAG 2.0)	Interactive elements receiving focus do not trigger any functionality.	Supports		No change of context is initiated when any component receives focus.
3.2.2 – On Input (WCAG 2.0)	Interactive elements receiving input do not trigger any functionality.	Supports		Making different selections in the input forms with radio buttons, the available context could change but since only parts of the specific block change and the overall structure remains the same the basic context remains for the user.



Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
3.2.6 – Consistent Help (WCAG 2.2)	Help options provided are consistently available and in the same relative place throughout.	Not Applicable		There are no such help options implemented in the product like human contact details such as a phone number, email address, or chat bot.
3.3.1 – Error Identification (WCAG 2.0)	When input error is detected, the user is notified, and the error is described.	Supports		In case of an input error (where it makes sense) a warning message pops up describing what is wrong with possible correction proposals as well.
3.3.2 – Labels or Instructions (WCAG 2.0)	A persistent visible label and / or instructions are provided for elements that require user input.	Supports		Each input element has a persistent label around it.
3.3.7 – Redundant Entry (WCAG 2.2)	Information that the user has already entered during a process is made available to them.	Supports		No redundant information must be entered in any process.
4.1.1 — Parsing (WCAG 2.0)	HTML code is clean and well formed in a way it can be interpreted by browsers and assistive technology. *Note: Criterion 4.1.1 – Parsing, has been removed in version 2.2 and is considered automatically met for versions 2.1 and 2.0.	Supports		
4.1.2 – Name, Role, Value (WCAG 2.0)	All user interface components communicate their accessibility properties and actions to assistive technology.	Partially supports		Name, role and value could not be 100% programmatically determined for all interface components.



Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
1.2.4 – Captions (Live) (WCAG 2.0)	Synchronized captions are provided for live videos containing audio.	Not Applicable		Product does not contain any live video with audio content.
1.2.5 – Audio Description (Pre- recorded) (WCAG 2.0)	If there is important visual content in a video that is not presented in the accompanying audio, an audio description is provided.	Not Applicable		Product does not contain any prerecorded video content in synchronized media.
1.3.4 – Orientation (WCAG 2.1)	Screen orientation is not restricted unless the orientation is considered essential.	Supports		Screen orientation is not restricted to only one view.
1.3.5 – Identify Input Purpose (WCAG 2.1)	For each form field collecting user information, the purpose of the field is programmatically declared.	Does not Support		Only labels exist for the input fields (no icons, hints, pop-ups exist)
1.4.3 – Contrast (Minimum) (WCAG 2.0)	The contrast ratio between regular-sized, nondecorative text and its background is at least 4.5:1.	Partially supports		Mainly, the color of the text of a disabled button does not have the sufficient contrast ratio with its background color.
1.4.4 – Resize Text (WCAG 2.0)	Text can be resized up to 200% without loss of content or function.	Does not Support		Text size cannot be changed.
1.4.5 – Images of Text (WCAG 2.0)	Aside from a few specific exceptions, there are no images of text.	Supports		Product does not contain images of text.
1.4.10 – Reflow (WCAG 2.1)	Content presentation is responsive and doesn't require scrolling in two dimensions.	Does not Support		Content is not responsive. Application is not based on HTML/Web.
1.4.11 – Non-Text Contrast (WCAG 2.1)	The contrast ratio between non-text elements (including any states) and their background is at least 3:1.	Partially Supports		Disabled buttons could have not enough contrast ratio with background.
1.4.12 – Text Spacing (WCAG 2.1)	Text spacing can be overridden to improve the reading experience.	Does not Support		Changing text spacing is not supported.



Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
1.4.13 – Content on Hover Focus (WCAG 2.1)	When additional content is presented on hover or on focus, the new content is persistent and dismissible.	Does not Support		Content presented on hover is not persistent and dismissible in the way the requirement says.
2.4.5 – Multiple Ways (WCAG 2.0)	There is more than one way to reach each page.	Not Applicable		Application is not based on page concept.
2.4.6 – Headings and Labels (WCAG 2.0)	Headings and labels are clear and descriptive.	Supports		Each pop-up window has titles in the heading of the window. Grouped settings also have a visible and unique label.
2.4.7 – Focus Visible (WCAG 2.0)	Keyboard focus is clear and visible.	Supports		In every case when a user interface element (field, button, radio button, checkbox, etc.) gets focused, a rectangle appears around the element, or cursor is blinking well seen.
2.4.11 – Focus Not Obscured (Minimum) (WCAG 2.2)	When an actionable element receives focus, at least a portion of it remains visible.	Supports		The element what receives focus remains visible.
2.5.7 – Dragging Movements (WCAG 2.2)	If any part of a website requires a dragging movement, an alternative means of dragging, such as tapping or clicking, is provided.	Not Applicable		Dragging movement is not required during the usage of the product.
2.5.8 – Target Size (Minimum) (WCAG 2.2)	The size of a target is at least 24 by 24 CSS pixels (with exceptions).	Partially support		Some smaller icons do not fulfil the 24 by 24 CSS pixels size limits.
3.1.2 – Language of Parts (WCAG 2.0)	Assistive technology can distinguish and reflect when the human language on a page changes.	Not Applicable		The product is not based on web pages. It operates in English only.
3.2.3 – Consistent Navigation (WCAG 2.0)	Navigational elements are consistently displayed, including their location and the order of their content.	Supports		Tree view on the left as a navigational element is always visible and its location does not change.
3.2.4 – Consistent Identification (WCAG 2.0)	Components with the same functionality are consistently identified.	Supports		The user interface of the product is designed in a consistent way.



Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
3.3.3 – Error Suggestion (WCAG 2.0)	Users receive helpful / specific suggestions when they make errors.	Supports		In case of an input error (where it makes sense) a warning message pops up describing what is wrong with possible correction proposals as well.
3.3.4 – Error Prevention (Legal, Financial, Data) (WCAG 2.0)	When users enter financial or legal data, submissions are reversible, and data is checked and confirmed before submission is finalized.	Supports		Confirmation before deleting a Server for example is shown.
3.3.8 – Accessible Authentication (Minimum) (WCAG 2.2)	When a cognitive function test is used to authenticate a user, an alternative way to authenticate, or a help mechanism to complete the authentication is provided.	Not applicable		There is not any place where a password is requested.
4.1.3 – Status Messages (WCAG 2.1)	Status messages can be presented to the user by assistive technology without receiving focus.	Not applicable		There are no status messages implemented.



Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
1.2.6 – Sign Language (Pre-recorded) (WCAG 2.0)	Sign-language interpretation of audio is provided for pre- recorded videos.	Not Evaluated		
1.2.7 – Extended Audio Description (Pre-recorded) (WCAG 2.0)	Videos without sufficient pauses for audio description are extended so that audio descriptions can be added.	Not Evaluated		
1.2.8 – Media Alternative (Pre-recorded) (WCAG 2.0)	An alternative text, like a descriptive transcript, is provided for all pre-recorded videos with audio.	Not Evaluated		
1.2.9 – Audio-only (Live) (WCAG 2.0)	Live text captioning or a transcript is provided for live audio.	Not Evaluated		
1.3.6 – Identify Purpose (WCAG 2.1)	The purpose of elements is programmatically declared by adding semantics or metadata.	Not Evaluated		
1.4.6 – Contrast (Enhanced) (WCAG 2.0)	The contrast ratio between regular-sized, non-decorative text and its background is at least 7:1.	Not Evaluated		
1.4.7 – Low or No Background Audio (WCAG 2.0)	Audio contains little to no background noise, or background noise can be turned off.	Not Evaluated		
1.4.8 – Visual Presentation (WCAG 2.0)	Users can adjust a range of presentation options.	Not Evaluated		
1.4.9 – Images of Text (No Exception) (WCAG 2.0)	There are no images of text.	Not Evaluated		
2.1.3 – Keyboard (No Exception) (WCAG 2.0)	All page functionality is operable using a keyboard (with no exceptions).	Not Evaluated		
2.2.3 – No Timing (WCAG 2.0)	Except for real-time events, no content requires timed interaction.	Not Evaluated		
2.2.4 – Interruptions (WCAG 2.0)	Interruptions can be postponed, suppressed, or configured.	Not Evaluated		



Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
2.2.5 – Re-authenticating (WCAG 2.0)	User data is saved when re-authenticating.	Not Evaluated		
2.2.6 – Timeouts (WCAG 2.1)	Users are warned when extended inactivity could cause data loss.	Not Evaluated		
2.3.2 – Three Flashes (WCAG 2.0)	No content flashes more than three times per second.	Not Evaluated		
2.3.3 – Animation from Interactions (WCAG 2.1)	If an animation is triggered by a user interaction, users can stop the animation.	Not Evaluated		
2.4.8 – Location (WCAG 2.0)	Users can orient themselves within a set of pages.	Not Evaluated		
2.4.9 – Link Purpose (Link Only) (WCAG 2.0)	Every link's purpose is clear from its text.	Not Evaluated		
2.4.10 – Section Headings (WCAG 2.0)	Content is broken by section headings.	Not Evaluated		
2.4.12 – Focus Not Obscured (Enhanced) (WCAG 2.2)	When an actionable element receives focus, the entire component is visible.	Not Evaluated		
2.4.13 – Focus Appearance (WCAG 2.2)	Focus indicators have sufficient color contrast and are sized to be clearly visible.	Not Evaluated		
2.5.5 – Target Size (WCAG 2.1)	The size of the target for pointer inputs is at least 44 x 44 CSS pixels.	Not Evaluated		
2.5.6 – Concurrent Input Mechanism (WCAG 2.1)	Input is not restricted to a specific modality (like keyboard only or touch only).	Not Evaluated		



Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
3.1.3 – Unusual Words (WCAG 2.0)	Words or phrases that are ambiguous or unfamiliar are defined.	Not Evaluated		
3.1.4 – Abbreviations (WCAG 2.0)	Abbreviations are explained or offered in expanded form close by.	Not Evaluated		
3.1.5 – Reading Level (WCAG 2.0)	Content is provided at an eighth grade reading level, or an alternative version at or below an eighth grade reading level is provided.	Not Evaluated		
3.1.6 – Pronunciation (WCAG 2.0)	Words that are hard to pronounce are clarified nearby.	Not Evaluated		
3.2.5 – Change on Request (WCAG 2.0)	Content on the page doesn't change unless users initiate it.	Not Evaluated		
3.3.5 – Help (WCAG 2.0)	Contextual instructions or cues are provided to help users complete and submit forms.	Not Evaluated		
3.3.6 – Error Prevention (All) (WCAG 2.0)	For any form where a user submits information, the user can reverse, verify, or confirm changes or deletions.	Not Evaluated		
3.3.9 – Accessible Authentication (Enhanced) (WCAG 2.2)	When a cognitive function test is used to authenticate a user, at least one other authentication method is available which is not a cognitive function test.	Not Evaluated		