

Accessibility Conformance Report WCAG 2.0, 2.1 and 2.2 Checklist

Name of Product:	Safeguard for Privileged Sessions		
Report Date:	2025.07.15		
Evaluation Methods Used:	Manual testing, Developer review, Accessibility Insights		
Contact:	Legal@Quest.com		

Terms

The terms used in the Conformance Level information are defined as follows:

Term	Explanation		
Supports	The functionality of the product has at least one method that meets the criterion without known		
	defects or meets with equivalent facilitation.		
Partially Supports	Some functions of the product do not meet the criterion.		
Does Not Support	The majority of product functionality does not meet the criterion.		
Not Applicable	The criterion is not relevant to the product.		
Not Evaluated	The product has not been evaluated against the criteria. This can only be used in WCAG Level AAA		
	criteria.		
ADTC	Anticipated calendar quarter (and year) when this accessibility feature is expected to be corrected.		



WCAG Conformance Levels

Three levels of WCAG conformance exist: A, AA, and AAA. Each level is built on the prior level. To meet level AA, a product must meet all level A; to meet AAA, a product must meet all of level AA.

		Conformance Criteria						
Level		WCAG 2.0	WCAG 2.1	WCAG 2.2	Total (all versions)			
А	Minimum accessibility	25	5	2	32			
AA	More accessible	13	7	4	24			
AAA	Even more accessible (not applicable to all experiences)	23	5	3	31			
	Total	61	17	9	86*			



Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
<u>1.1.1 – Non-text Content</u> (WCAG 2.0)	Text alternatives are provided for non-text content.	Does Not Support		SW: Do not have text alternatives for interactive charts.
		Partially supports		Electronic docs: Some icons in the documentation have text alternatives but some do not. All screenshots have figure captions, but they cannot be considered as text alternatives.
1.2.1 – Audio-only and Video-only	A transcript is provided for audio-only content, and a	Not Applicable		SW: Do not have pre-recorded video/audio
(Pre-recorded)	transcript or audio description is provided for video-only			content.
(WCAG 2.0)	content.	Not Applicable		Electronic Docs: Electronic docs do not contain such audio-only or video-only media.
1.2.2 – Captions (Pre-recorded)	Captions are provided for video with audio.	Not Applicable		SW: Do not have pre-recorded video/audio
(WCAG 2.0)				content.
		Not Applicable		Electronic Docs: Electronic docs do not contain such audio-only or video-only media.
1.2.3 – Audio Description or Media	A transcript and / or audio	Not Applicable		SW: Do not have pre-recorded video/audio
Alternative (Pre-recorded)	descriptions are provided for			content.
(WCAG 2.0)	video with audio.	Not Applicable		Electronic Docs: Electronic docs do not contain such audio-only or video-only media.
1.3.1 – Info and Relationships	Information and content relationships	Partially Supports		SW: Most of the required fields are marked by a
(WCAG 2.0)	implied by formatting are			tooltip or an asterisk.
	communicated in text or in a way that works with assistive technology.	Supports		Electronic Docs: The electronic documentation uses different heading types, bulleted lists, procedure paragraphs, bolding, navigation path chevrons, figures and table captions, bolded table headings.



Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
<u>1.3.2 – Meaningful Sequence</u> (WCAG 2.0)	The reading order of content is meaningful, no matter how a user accesses or consumes it.	Supports Supports		SW: There are programmatically determined grouping and order of content. Electronic Docs: Electronic docs and topics are structured meaningfully, and sequences are easy to follow.
1.3.3 – Sensory Characteristics (WCAG 2.0)	Instructions rely on more than one sense.	Does Not Support Partially Support		SW: Instructions are mainly based on eyesight and mouse usage. Electronic Docs: Electronic docs contain some shapes or icons without additional explanation about its function.
<u>1.4.1 – Use of Color</u> (WCAG 2.0)	Color is not the only way used to distinguish an element, convey meaning, indicate an action, or prompt a response.	Supports Supports		SW: Text and/or iconography are also used. Electronic Docs: Electronic Docs support this in various ways, for example, visual separators (different font, font size, border, indentation, icon, etc. for cautions, warnings, tips, code snippets, etc.).
<u>1.4.2 – Audio Control</u> (WCAG 2.0)	A mechanism is provided to control audio that plays on page automatically for more than three seconds.	Not Applicable Not Applicable		SW: Do not have audio content what plays automatically. Electronic Docs: Electronic docs do not use audio formats at all.



Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
<u>2.1.1 – Keyboard</u> (WCAG 2.0)	All functionality is operable using a keyboard (with exceptions).	Does Not Support Supports		SW: Instructions are mainly based on eyesight and mouse usage.Electronic Docs: All functionalities of the electronic docs are accessible via keyboard.
<u>2.1.2 – No Keyboard Trap</u> (WCAG 2.0)	The focus does not get trapped on any element in keyboard-only navigation.	Does Not Support Supports		SW: Keyboard only navigation is not supported. Focus gets trapped e.g. in the user view first tab. Electronic Docs: Electronic docs do not trap keyboard focus.
2.1.4 – Character Key Shortcuts (WCAG 2.1)	No single-key shortcuts are used, or a way to turn them off or change them is provided.	Supports Supports		SW: Do not have any single-key shortcuts. Electronic Docs: Do not have any single-key shortcut.
<u>2.2.1 – Timing Adjustable</u> (WCAG 2.0)	If a page has a time limit, users can turn the time limit off, adjust it, or extend it.	Supports Not Applicable		SW: Logout time limit is configurable up to 720 min. Electronic Docs: Electronic docs do not have time limitations.
<u>2.2.2 – Pause, Stop, Hide</u> (WCAG 2.0)	User controls are provided for moving or dynamically changing content.	Supports Not Applicable		SW: Online player has controls for moving content. Electronic Docs: Electronic docs do not have such elements.
2.3.1 – Three Flashes or Below (WCAG 2.0)	No content flashes more than three times per second, or the flash is below flash thresholds.	Supports Not Applicable		SW: There is no flashing content. Electronic Docs: Electronic docs do not have such elements.



Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
<u>2.4.1 – Bypass Blocks</u> (WCAG 2.0)	When blocks of content are repeated on multiple pages, a mechanism is provided to bypass / skip them.	Does Not Support		SW: Keyboard only navigation is not supported.
		Partially supports		Electronic docs: On the documentation portal, the video carousel object cannot be easily bypassed. It gets stuck until you Tab through the videos. After you reach the end of the carousel, it skips back to a previous block on the page. Only then does it skip
				to the Company, Resources, etc. bottom block.
<u>2.4.2 – Page Titled</u> (WCAG 2.0)	Page titles clearly describe the topic or purpose of the	Supports		SW: Page titles clearly describe the topic or purpose of the page.
(WCAG 2.0)	page.	Supports		Electronic Docs: Electronic docs have titles that describe topic or purpose.
2.4.3 – Focus Order	The tabbing order of the content is meaningful and	Does Not Support		SW: Keyboard only navigation is not supported.
(WCAG 2.0)	supports operation.			Tabbing is partially available.
		Supports		Electronic Docs: Electronic docs enable users to navigate sequentially through content and encounter information in an order that is consistent with the meaning of the content and can be operated from the keyboard.
<u>2.4.4 – Link Purpose (In Context)</u>	The purpose of each link can be determined from the link	Supports		SW: The purpose of each link can be determined
(WCAG 2.0)	text alone or from the link text and its related context.	Partially Supports		from the link text alone or from the link text and its related context.
				Electronic Docs: In most cases, electronic docs use links that have meaningful descriptions in context but there are some links that do not have meaningful descriptions.



Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
2.5.1 – Pointer Gestures	A single pointer alternative to complex pointer or touch	Supports		SW: Do not have multi touch features.
(WCAG 2.1)	gestures is provided.	Not Applicable		Electronic docs: Do not have multi touch features.
2.5.2 - Pointer Cancellation	For functionality that is operated by a single pointer, a way	Supports		SW: Do not have any touch event. Click events
(WCAG 2.1)	to cancel the pointer input is provided.	C		work this way by the browser.
		Supports		Electronic Docs: Supports pointer cancellation.
2.5.3 – Label in Name	The programmatic name contains the text that is presented	Does Not Support		SW: Missing or not matching name fields.
(WCAG 2.1)	visually.	Does Not Support		Electronic Docs: Missing or not matching name fields.
2.5.4 – Motion Actuation	For functions that are triggered by moving a device or by	Not Applicable		SW: There is not any feature implemented in the
(WCAG 2.1)	gesturing toward a device, an alternative way of triggering			software which requires any device motion.
	the response is provided.	Not Applicable		Electronic Docs: There is not any feature
				implemented in the electronic documentation that
				requires any device motion.
<u>3.1.1 – Language of Page</u>	Each page has a human language assigned.	Supports		SW: All pages are implemented in English.
(WCAG 2.0)		Supports		Electronic Docs: <lang> tag is always used in the</lang>
		Supports		HTML code (all pages are implemented in English
				and/or German).
<u>3.2.1 – On Focus</u>	Interactive elements receiving focus do not trigger any	Supports		SW: Interactive elements receiving focus do not
(WCAG 2.0)	functionality.			trigger any functionality.
		Supports		Electronic Docs: Interactive elements receiving
				focus do not trigger any functionality.
<u> 3.2.2 – On Input</u>	Interactive elements receiving input do not trigger any	Supports		SW: Interactive elements receiving input do not
(WCAG 2.0)	functionality.			trigger any functionality.
		Supports		
				Electronic Docs: Interactive elements receiving
				input do not trigger any functionality.



Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
<u>3.2.6 – Consistent Help</u> (WCAG 2.2)	Help options provided are consistently available and in the same relative place throughout.	Partially Supports Supports		SW: There is a help button on most of the pages at the same place. Help options are not on every page. There are two different ways for help options. Electronic Docs: Help options are located in the
<u>3.3.1 – Error Identification</u> (WCAG 2.0)	When input error is detected, the user is notified, and the error is described.	Supports Supports		same order and same position. SW: When input error is detected, the user is notified, and the error is described. Electronic Docs: When input error is detected, the user is notified, and the error is described.
<u>3.3.2 – Labels or Instructions</u> (WCAG 2.0)	A persistent visible label and / or instructions are provided for elements that require user input.	Partially Supports Supports		SW: At most of the elements there are a correct label or instruction defined. Electronic Docs: All input elements that require user input have persistent and visible labels.
<u>3.3.7 – Redundant Entry</u> (WCAG 2.2)	Information that the user has already entered during a process is made available to them.	Supports Supports		SW: Information that the user has already entered during a process is made available to them. Electronic Docs: The search results page pre-fills the search input with the previously entered search term in the same process.
4.1.1 Parsing (WCAG 2.0)	HTML code is clean and well formed in a way it can be interpreted by browsers and assistive technology. *Note: Criterion 4.1.1 – Parsing, has been removed in version 2.2 and is considered automatically met for versions 2.1 and 2.0.	Supports		



Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
<u>4.1.2 – Name, Role, Value</u> (WCAG 2.0)	All user interface components communicate their accessibility properties and actions to assistive technology.	Partially Supports Partially supports		SW: Uses standard HTML elements which support the criteria but, in some cases, uses fully custom elements with ambiguous support.
				Electronic docs: Electronic docs use standard HTML elements which support the criteria, but some special characters (for example, quotation marks, chevrons) are unreadable for assistive technologies.



Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
<u>1.2.4 – Captions (Live)</u> (WCAG 2.0)	Synchronized captions are provided for live videos containing audio.	Not Applicable Not Applicable		SW: Do not generate any captions in case of Live Auditing Connection.Electronic Docs: Electronic docs do not contain such media elements.
<u>1.2.5 – Audio Description (Pre-</u> <u>recorded)</u> (WCAG 2.0)	If there is important visual content in a video that is not presented in the accompanying audio, an audio description is provided.	Not Applicable Not Applicable		SW: Do not have pre-recorded video/audio content. Electronic Docs: Electronic docs do not contain such media elements.
<u>1.3.4 – Orientation</u> (WCAG 2.1)	Screen orientation is not restricted unless the orientation is considered essential.	Supports Supports		SW: Uses responsive styling. Electronic Docs: Screen orientation is not restricted.
<u>1.3.5 – Identify Input Purpose</u> (WCAG 2.1)	For each form field collecting user information, the purpose of the field is programmatically declared.	Does Not Support Supports		SW: We do not declare this information programmatically. Electronic Docs: Fields that collect user information declares the purpose of the field programmatically.
<u>1.4.3 – Contrast (Minimum)</u> (WCAG 2.0)	The contrast ratio between regular-sized, nondecorative text and its background is at least 4.5:1.	Partially Supports Partially Supports		SW: Minimum contrast (4.5:1) is not reached in several places.Electronic Docs: Minimum contrast (4.5:1) is not reached in several places.
<u>1.4.4 – Resize Text</u> (WCAG 2.0)	Text can be resized up to 200% without loss of content or function.	Supports Supports		SW: All the content scales uniformly, and the browser provides scroll bars, if necessary.Electronic Docs: All the content scales uniformly, and the browser provides scroll bars, if necessary.The footer pane is left-aligned but it does not cause content or function loss.



Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
<u>1.4.5 – Images of Text</u>	Aside from a few specific exceptions, there are no images of	Supports		SW: Except audit trail content.
(WCAG 2.0)	text.			
		Does Not Support		Electronic Docs: The electronic documentation
				contains screenshots and other graphic content
1.4.10 – Reflow		Dentially Commente		that are images of text.
<u>1.4.10 – Reflow</u> (WCAG 2.1)	Content presentation is responsive and doesn't require scrolling in two dimensions.	Partially Supports		SW: About half of the pages do not support this.
(WCAG 2.1)		Partially Supports		Electronic Docs: There are some code examples
				that require scrolling in two dimensions (for example, the REST API Guide).
1.4.11 – Non-Text Contrast	The contrast ratio between non-text elements (including any	Partially Supports		SW: Minimum contrast (3:1) is not reached in some
(WCAG 2.1)	states) and their background is at least 3:1.	,		places.
		Partially Supports		Electronic Docs: Minimum contrast (3:1) is not reached in some places.
<u>1.4.12 – Text Spacing</u>	Text spacing can be overridden to improve the reading	Does Not Support		SW: Users can not adjust text spacing.
(WCAG 2.1)	experience.	Does Not Support		Electronic Docs: Users can not adjust text spacing.
1.4.13 – Content on Hover Focus	When additional content is presented on hover or on focus,	Does Not Support		SW: In some cases, tooltips are persistent and
(WCAG 2.1)	the new content is persistent and dismissible.			dismissible but in general they are not.
		Does Not Support		Electronic Docs: Tooltips are not persistent nor
				dismissible.
2.4.5 – Multiple Ways	There is more than one way to reach each page.	Supports		SW: Sidebar, quick search and direct links are
(WCAG 2.0)				available to reach a specific page.
		Supports		Electronic Docs: There are multiple ways to reach each page.



Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
2.4.6 – Headings and Labels (WCAG 2.0)	Headings and labels are clear and descriptive.	Supports Supports		SW: Headings and labels are clear and descriptive. Electronic Docs: Headings and labels are clear and descriptive.
2.4.7 – Focus Visible (WCAG 2.0)	Keyboard focus is clear and visible.	Does Not Support Supports		SW: Keyboard only navigation is not supported. Tabbing is partially available. Electronic docs: Keyboard focus is clear and visible except for the video carousel.
2.4.11 – Focus Not Obscured (<u>Minimum)</u> (WCAG 2.2)	When an actionable element receives focus, at least a portion of it remains visible.	Supports Supports		 SW: When tabbing down the page viewport scrolls up to always display the item with keyboard focus except for error popups where it can prevent visibility. Electronic Docs: When using tab to navigate on the documentation portal, the item with keyboard focus is displayed and not obscured (only in case of the Filter drop-down list).
<u>2.5.7 – Dragging Movements</u> (WCAG 2.2)	If any part of a website requires a dragging movement, an alternative means of dragging, such as tapping or clicking, is provided.	Does Not Support Not Applicable		SW: Where there is a dragging action there is no alternative for it. Electronic docs: There is no part of the online documentation that requires a dragging movement.
<u>2.5.8 – Target Size (Minimum)</u> (WCAG 2.2)	The size of a target is at least 24 by 24 CSS pixels (with exceptions).	Support Supports		SW: With all the additional margins we support it. Electronic Docs: Online documentation targets are at least 24 by 24 CSS pixels.



Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
3.1.2 – Language of Parts (WCAG 2.0)	Assistive technology can distinguish and reflect when the human language on a page changes.	Supports Supports		SW: All pages and its parts are implemented in English. Electronic Docs: <lang> tag is always used in the</lang>
				HTML code. All sections are English. All pages of the product documentation and its parts are implemented in English.
<u>3.2.3 – Consistent Navigation</u> (WCAG 2.0)	Navigational elements are consistently displayed, including their location and the order of their content.	Partially Supports		SW: Sidebar is a consistent navigation element but inside pages navigation may differ.
		Supports		Electronic Docs: Navigational elements are consistent.
<u>3.2.4 – Consistent Identification</u> (WCAG 2.0)	Components with the same functionality are consistently identified.	Partially Supports		SW: Components with the same functionality are mostly consistently identified.
		Supports		Electronic Docs: Components with the same functionality are consistently identified.
<u>3.3.3 – Error Suggestion</u> (WCAG 2.0)	Users receive helpful / specific suggestions when they make errors.	Support		SW: Useful suggestions are provided.
		Supports		Electronic Docs: Useful suggestions are provided.
<u>3.3.4 – Error Prevention (Legal,</u> Financial, Data)	When users enter financial or legal data, submissions are reversible, and data is checked and confirmed before	Not Applicable		SW: Do not have any data of these types.
(WCAG 2.0)	submission is finalized.	Not Applicable		Electronic Docs: There is no legal or financial data that could be submitted.



Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
3.3.8 – Accessible Authentication (Minimum) (WCAG 2.2)	When a cognitive function test is used to authenticate a user, an alternative way to authenticate, or a help mechanism to complete the authentication is provided.	Supports Not applicable		SW: Passwords are always needed for authentication, but copy and paste, or usage of a password manager tool is allowed; other methods are configurable. Electronic Docs: Users are not required to authenticate to the documentation portal.
4.1.3 – Status Messages (WCAG 2.1)	Status messages can be presented to the user by assistive technology without receiving focus.	Does Not Support Supports		SW: The status messages are inconsistent. Electronic Docs: Status messages (snack bars) are accessible for assistive technologies without receiving focus.



Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
<u>1.2.6 – Sign Language (Pre-recorded)</u> (WCAG 2.0)	Sign-language interpretation of audio is provided for pre- recorded videos.	Not Evaluated		
<u>1.2.7 – Extended Audio Description</u> (Pre-recorded) (WCAG 2.0)	Videos without sufficient pauses for audio description are extended so that audio descriptions can be added.	Not Evaluated		
<u>1.2.8 – Media Alternative (Pre-</u> recorded) (WCAG 2.0)	An alternative text, like a descriptive transcript, is provided for all pre-recorded videos with audio.	Not Evaluated		
<u>1.2.9 – Audio-only (Live)</u> (WCAG 2.0)	Live text captioning or a transcript is provided for live audio.	Not Evaluated		
<u>1.3.6 – Identify Purpose</u> (WCAG 2.1)	The purpose of elements is programmatically declared by adding semantics or metadata.	Not Evaluated		
<u>1.4.6 – Contrast (Enhanced)</u> (WCAG 2.0)	The contrast ratio between regular-sized, non-decorative text and its background is at least 7:1.	Not Evaluated		
<u>1.4.7 – Low or No Background Audio</u> (WCAG 2.0)	Audio contains little to no background noise, or background noise can be turned off.	Not Evaluated		
<u>1.4.8 – Visual Presentation</u> (WCAG 2.0)	Users can adjust a range of presentation options.	Not Evaluated		
1.4.9 – Images of Text (No Exception) (WCAG 2.0)	There are no images of text.	Not Evaluated		
2.1.3 – Keyboard (No Exception) (WCAG 2.0)	All page functionality is operable using a keyboard (with no exceptions).	Not Evaluated		
<u>2.2.3 – No Timing</u> (WCAG 2.0)	Except for real-time events, no content requires timed interaction.	Not Evaluated		
2.2.4 – Interruptions (WCAG 2.0)	Interruptions can be postponed, suppressed, or configured.	Not Evaluated		



Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
2.2.5 – Re-authenticating (WCAG 2.0)	User data is saved when re-authenticating.	Not Evaluated		
2.2.6 – Timeouts (WCAG 2.1)	Users are warned when extended inactivity could cause data loss.	Not Evaluated		
2.3.2 – Three Flashes (WCAG 2.0)	No content flashes more than three times per second.	Not Evaluated		
2.3.3 – Animation from Interactions (WCAG 2.1)	If an animation is triggered by a user interaction, users can stop the animation.	Not Evaluated		
2.4.8 – Location (WCAG 2.0)	Users can orient themselves within a set of pages.	Not Evaluated		
2.4.9 – Link Purpose (Link Only) (WCAG 2.0)	Every link's purpose is clear from its text.	Not Evaluated		
2.4.10 – Section Headings (WCAG 2.0)	Content is broken by section headings.	Not Evaluated		
2.4.12 – Focus Not Obscured (Enhanced) (WCAG 2.2)	When an actionable element receives focus, the entire component is visible.	Not Evaluated		
2.4.13 – Focus Appearance (WCAG 2.2)	Focus indicators have sufficient color contrast and are sized to be clearly visible.	Not Evaluated		
2.5.5 – Target Size (WCAG 2.1)	The size of the target for pointer inputs is at least 44 x 44 CSS pixels.	Not Evaluated		
2.5.6 – Concurrent Input Mechanism (WCAG 2.1)	Input is not restricted to a specific modality (like keyboard only or touch only).	Not Evaluated		



Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
<u>3.1.3 – Unusual Words</u> (WCAG 2.0)	Words or phrases that are ambiguous or unfamiliar are defined.	Not Evaluated		
3.1.4 – Abbreviations (WCAG 2.0)	Abbreviations are explained or offered in expanded form close by.	Not Evaluated		
3.1.5 – Reading Level (WCAG 2.0)	Content is provided at an eighth grade reading level, or an alternative version at or below an eighth grade reading level is provided.	Not Evaluated		
3.1.6 – Pronunciation (WCAG 2.0)	Words that are hard to pronounce are clarified nearby.	Not Evaluated		
3.2.5 – Change on Request (WCAG 2.0)	Content on the page doesn't change unless users initiate it.	Not Evaluated		
<u>3.3.5 – Help</u> (WCAG 2.0)	Contextual instructions or cues are provided to help users complete and submit forms.	Not Evaluated		
3.3.6 – Error Prevention (All) (WCAG 2.0)	For any form where a user submits information, the user can reverse, verify, or confirm changes or deletions.	Not Evaluated		
3.3.9 – Accessible Authentication (Enhanced) (WCAG 2.2)	When a cognitive function test is used to authenticate a user, at least one other authentication method is available which is not a cognitive function test.	Not Evaluated		