

Accessibility Conformance Report WCAG 2.0, 2.1 and 2.2 Checklist

Name of Product: Safeguard Authentication Services

Report Date: 2025-06-20

Evaluation Methods Used: Manual testing, Developer review, Color Contrast Analyzer

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Terms

The terms used in the Conformance Level information are defined as follows:

Term	Explanation
Supports	The functionality of the product has at least one method that meets the criterion without known
	defects or meets with equivalent facilitation.
Partially Supports	Some functions of the product do not meet the criterion.
Does Not Support	The majority of product functionality does not meet the criterion.
Not Applicable	The criterion is not relevant to the product.
Not Evaluated	The product has not been evaluated against the criteria. This can only be used in WCAG Level AAA
	criteria.
ADTC	Anticipated calendar quarter (and year) when this accessibility feature is expected to be corrected.



WCAG Conformance Levels

Three levels of WCAG conformance exist: A, AA, and AAA. Each level is built on the prior level. To meet level AA, a product must meet all level A; to meet AAA, a product must meet all of level AA.

		Conformance Criteria					
Level		WCAG 2.0	WCAG 2.1	WCAG 2.2	Total (all versions)		
А	Minimum accessibility	25	5	2	32		
AA	More accessible	13	7	4	24		
AAA Even more accessible (not applicable to all experiences)		23	5	3	31		
Total		61	17	9	86*		



Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
1.1.1 – Non-text Content (WCAG 2.0)	Text alternatives are provided for non-text content.	SW: Not Applicable		SW: There is not any non-text content in the software.
		Electronic docs: Not Applicable		Electronic docs: Some screenshots have figure captions, but they cannot be considered as text alternatives.
1.2.1 – Audio-only and Video-only (Pre-recorded) (WCAG 2.0)	A transcript is provided for audio-only content, and a transcript or audio description is provided for video-only content.	SW: Not Applicable		SW: There is not any pre-recorded audio or video content.
(WCAG 2.0)	content.	Electronic docs: Not Applicable		Electronic Docs: Electronic docs do not contain such audio-only or video-only media.
1.2.2 – Captions (Pre-recorded) (WCAG 2.0)	Captions are provided for video with audio.	SW: Not Applicable		SW: There is not any pre-recorded audio or video content.
		Electronic docs: Not Applicable		Electronic Docs: Electronic docs do not contain such audio-only or video-only media.
1.2.3 – Audio Description or Media Alternative (Pre-recorded) (WCAG 2.0)	A transcript and / or audio descriptions are provided for video with audio.	SW: Not Applicable		SW: There is not any pre-recorded audio or video content.
(WCAG 2.0)	video with addio.	Electronic docs: Not Applicable		Electronic Docs: Electronic docs do not contain such audio-only or video-only media.
1.3.1 – Info and Relationships (WCAG 2.0)	Information and content relationships implied by formatting are	SW: Supports		SW: Additional formatting with content meaning is not used.
	communicated in text or in a way that works with assistive technology.	Electronic docs: Supports		Electronic Docs: The electronic documentation uses different heading types, bullet lists, procedure paragraphs, bolding, navigation path chevrons, figures and table captions, bolded table headings.



Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
1.3.2 – Meaningful Sequence (WCAG 2.0)	The reading order of content is meaningful, no matter how a user accesses or consumes it.	SW: Supports Electronic docs: Supports		SW: The reading order of content (configuration forms) is meaningful. Electronic Docs: Electronic docs and topics are structured meaningfully, and sequences are easy to follow.
1.3.3 – Sensory Characteristics (WCAG 2.0)	Instructions rely on more than one sense.	SW: Supports Electronic docs: Does not support		SW: UI only uses by default Windows controls, like buttons, checkboxes, textboxes. Electronic Docs: Electronic docs contain only textual instructions.
1.4.1 – Use of Color (WCAG 2.0)	Color is not the only way used to distinguish an element, convey meaning, indicate an action, or prompt a response.	SW: Supports Electronic docs: Supports		SW: Color is not used only to distinguish between elements or controls or any UI element. Electronic Docs: Electronic Docs support this in various ways, for example, visual separators (different font, font size, border, indentation, icon, etc. for cautions, warnings, tips, code snippets, etc.).
1.4.2 – Audio Control (WCAG 2.0)	A mechanism is provided to control audio that plays on page automatically for more than three seconds.	SW: Not Applicable Electronic docs: Not Applicable		SW: There is not any audio content what could be controlled. Electronic Docs: Electronic docs do not use audio formats at all.



Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
2.1.1 – Keyboard (WCAG 2.0)	All functionality is operable using a keyboard (with exceptions).	SW: Does not support		SW: Functionalities, menu items, etc. in the Control Center main window cannot be operated using only the keyboard.
		Electronic docs: Supports		Electronic Docs: All functionalities of the electronic docs are accessible via keyboard.
2.1.2 – No Keyboard Trap (WCAG 2.0)	The focus does not get trapped on any element in keyboard-only navigation.	SW: Partially supports		SW: In some configuration windows, the focus can get lost.
		Electronic docs: Supports		Electronic Docs: Electronic docs do not trap keyboard focus.
2.1.4 – Character Key Shortcuts	No single-key shortcuts are used, or a way to turn them	SW:		SW: No single-key shortcuts are used at all.
(WCAG 2.1)	off or change them is provided.	Supports Electronic docs: Supports		Electronic Docs: Do not have any single-key shortcut.
2.2.1 – Timing Adjustable	If a page has a time limit, users can turn the time limit	SW:		SW: There are no time limits implemented.
(WCAG 2.0)	off, adjust it, or extend it.	Supports Electronic docs: Not Applicable		Electronic Docs: Electronic docs do not have time limitations.
2.2.2 – Pause, Stop, Hide (WCAG 2.0)	User controls are provided for moving or dynamically changing content.	SW: Not Applicable		SW: There is not any moving or dynamically changing content.
		Electronic docs: Not Applicable		Electronic Docs: Electronic docs do not have such elements.
2.3.1 – Three Flashes or Below	No content flashes more than three times per second, or	SW:		SW: There is not any flashing content in the
(WCAG 2.0)	the flash is below flash thresholds.	Not Applicable		command line view.
		Electronic docs: Not Applicable		Electronic Docs: Electronic docs do not have such elements.



Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
2.4.1 – Bypass Blocks (WCAG 2.0)	When blocks of content are repeated on multiple pages, a mechanism is provided to bypass / skip them.	SW: Does not support Electronic docs: Partially supports		SW: There is no mechanism implemented to bypass blocks of content. Electronic Docs: On the documentation portal, the video carousel object cannot be easily bypassed. It gets stuck until you Tab through the videos. After you reach the end of the carousel, it skips back to a previous block on the page. Only then does it skip to the Company, Resources, etc. bottom block.
2.4.2 – Page Titled (WCAG 2.0) 2.4.3 – Focus Order (WCAG 2.0)	Page titles clearly describe the topic or purpose of the page. The tabbing order of the content is meaningful and supports operation.	SW: Not Applicable Electronic docs: Supports SW: Supports		SW: There are no distinguishable pages implemented. Electronic Docs: Electronic docs have titles that describe topic or purpose. SW: The tabbing order of the content is meaningful and supports operation when keyboard tab is
		Electronic docs: Supports		working. Electronic Docs: Electronic docs enable users to navigate sequentially through content and encounter information in an order that is consistent with the meaning of the content and can be operated from the keyboard.
2.4.4 – Link Purpose (In Context) (WCAG 2.0)	The purpose of each link can be determined from the link text alone or from the link text and its related context.	SW: Supports Electronic docs: Supports		SW: All links have additional text which describes clearly their purpose. Electronic Docs: In most cases, electronic docs use links that have meaningful descriptions in context but here are some links that do not have meaningful descriptions.



Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
2.5.1 – Pointer Gestures (WCAG 2.1)	A single pointer alternative to complex pointer or touch gestures is provided.	SW: Not Applicable		SW: No complex pointer gesture is implemented for operation.
		Electronic docs: Not Applicable		Electronic Docs: Do not have multi touch features.
2.5.2 - Pointer Cancellation (WCAG 2.1)	For functionality that is operated by a single pointer, a way to cancel the pointer input is provided.	SW: Supports		SW: In case of a single pointer operation, there is a way to cancel its action.
		Electronic docs: Supports		Electronic Docs: Supports pointer cancellation.
2.5.3 – Label in Name (WCAG 2.1)	The programmatic name contains the text that is presented visually.	SW: Does not support		SW: Control elements do not have names or labels defined.
		Electronic docs: Does not support		Electronic Docs: Missing or not matching name fields.
2.5.4 – Motion Actuation (WCAG 2.1)	For functions that are triggered by moving a device or by gesturing toward a device, an alternative way of triggering the response is provided.	SW: Not Applicable		SW: There is no functionality that can be operated by device motion.
		Electronic docs: Not Applicable		Electronic Docs: There is not any feature implemented in the electronic documentation that requires any device motion.
3.1.1 – Language of Page (WCAG 2.0)	Each page has a human language assigned.	SW: Not Applicable		SW: Software is English only. No pages in the software.
		Electronic docs: Supports		Electronic Docs: <lang> tag is always used in the HTML code (all pages are implemented in English and/or German).</lang>
3.2.1 – On Focus	Interactive elements receiving focus do not trigger any	SW:		SW: There are not any elements (interactive or not)
(WCAG 2.0)	functionality.	Supports		which could trigger functionalities when get focused.
		Electronic docs: Supports		Electronic Docs: Interactive elements receiving focus do not trigger any functionality.



Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
3.2.2 – On Input (WCAG 2.0)	Interactive elements receiving input do not trigger any functionality.	SW: Supports		SW: There are not any elements (interactive or not) which could trigger functionalities when getting
(WCAG 2.0)	Tunctionality.	Зиррогіз		input.
		Electronic docs:		
		Supports		Electronic Docs: Interactive elements receiving input do not trigger any functionality.
3.2.6 – Consistent Help	Help options provided are consistently available and in the	SW:		SW: Help menu is consistently available and always
(WCAG 2.2)	same relative place throughout.	Supports		in the same place.
		Electronic docs:		Electronic Docs: Help options are in the same order
		Supports		and same position.
3.3.1 – Error Identification	When input error is detected, the user is notified, and the	SW:		SW: In case of an input error, a pop-up error
(WCAG 2.0)	error is described.	Supports		message shows up with detailed information about the error.
		Electronic docs:		
		Supports		Electronic Docs: When input error is detected, the
				user is notified, and the error is described.
3.3.2 – Labels or Instructions (WCAG 2.0)	A persistent visible label and / or instructions are provided for elements that require user input.	SW: Supports		SW: Each input element has a clearly defined label.
	· · · ·			Electronic Docs: All input elements that require
		Electronic docs: Supports		user input have persistent and visible labels.
3.3.7 – Redundant Entry (WCAG 2.2)	Information that the user has already entered during a process is made available to them.	SW: Not Applicable		SW: No need to enter any redundant information.
				Electronic Docs: The search results page pre-fills
		Electronic docs: Supports		the search input with the previously entered search term in the same process.



Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
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4.1.1 - Parsing	HTML code is clean and well formed in a way it can be	SW:		-
(WCAG 2.0)	interpreted by browsers and assistive technology. *Note:	Not Applicable		
	Criterion 4.1.1 – Parsing, has been removed in version 2.2			
	and is considered automatically met for versions 2.1 and 2.0.	Electronic docs:		
		Not Applicable		
4.1.2 – Name, Role, Value	All user interface components communicate their	SW:		SW: Control elements do not have names defined.
(WCAG 2.0)	accessibility properties and actions to assistive technology.	Does not support		
		Electronic docs: Partially supports		Electronic docs: Electronic docs use standard HTML elements which support the criteria, but some special characters (for example, quotation marks, chevrons) are unreadable for assistive technologies.



Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
1.2.4 – Captions (Live) (WCAG 2.0)	Synchronized captions are provided for live videos containing audio.	SW: Not Applicable		SW: There are not any live videos in the application.
		Electronic docs: Not Applicable		Electronic Docs: Electronic Docs do not contain such media elements.
1.2.5 – Audio Description (Pre- recorded) (WCAG 2.0)	If there is important visual content in a video that is not presented in the accompanying audio, an audio description is provided.	SW: Not Applicable Electronic docs: Not Applicable		SW: There is not any video content in the application. Electronic Docs: Electronic docs do not contain such media elements.
1.3.4 – Orientation (WCAG 2.1)	Screen orientation is not restricted unless the orientation is considered essential.	SW: Supports Electronic docs: Supports		SW: Screen orientation is not restricted. Electronic Docs: Screen orientation is not restricted.
1.3.5 – Identify Input Purpose (WCAG 2.1)	For each form field collecting user information, the purpose of the field is programmatically declared.	SW: Not Applicable Electronic docs: Supports		SW: There is no such field where user information is collected / no HTML code is used for the forms. Electronic Docs: Fields that collect user information declares the purpose of the field programmatically.
1.4.3 – Contrast (Minimum) (WCAG 2.0)	The contrast ratio between regular-sized, nondecorative text and its background is at least 4.5:1.	SW: Partially supports Electronic docs: Partially supports		SW: In the main window (Control Center) there are some control elements (links, buttons) which contrast ratio does not reach the needed 4.5:1 value. Electronic Docs: Minimum contrast (4.5:1) is not reached in several places.



Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
1.4.4 – Resize Text	Text can be resized up to 200% without loss of content or	SW:		SW: There is no such option to resize the text inside
(WCAG 2.0)	function.	Does not support		the application.
		Electronic docs:		Electronic Docs: All the content scales uniformly,
		Supports		and the browser provides scroll bars, if necessary.
				The footer pane is left-aligned but it does not cause content or function loss.
1.4.5 – Images of Text	Aside from a few specific exceptions, there are no images of	SW:		SW: There are no images of text in the software.
(WCAG 2.0)	text.	Supports		
		Electronic docs:		Electronic Docs: The electronic documentation contains screenshots and other graphic content
		Does Not Support		that are images of text.
<u>1.4.10 – Reflow</u>	Content presentation is responsive and doesn't require	SW:		SW: The main window (Control Center) can reflow
(WCAG 2.1)	scrolling in two dimensions.	Supports		the content inside until a specific range. However, there is a minimum size of the window where
		Electronic docs: Supports		scrollbar will appear.
				Electronic Docs: There are no code examples that require scrolling in two dimensions.
1.4.11 – Non-Text Contrast	The contrast ratio between non-text elements (including any	SW:		SW: The few non-text elements have a minimum
(WCAG 2.1)	states) and their background is at least 3:1.	Supports		3:1 contrast ratio.
		Electronic docs:		Electronic Docs: Minimum contrast (3:1) is not
		Partially supports		reached in some places.
1.4.12 – Text Spacing	Text spacing can be overridden to improve the reading	SW:		SW: There is no such option to change the spacing
(WCAG 2.1)	experience.	Does not support		between the letters.
		Electronic docs:		Electronic Docs: Users cannot adjust text spacing.
		Does not support		



Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
1.4.13 – Content on Hover Focus (WCAG 2.1)	When additional content is presented on hover or on focus, the new content is persistent and dismissible.	SW: Not Applicable		SW: There is not any content which appears on hover movement or on focus.
		Electronic docs: Does not support		Electronic Docs: Tooltips are not persistent nor dismissible.
2.4.5 – Multiple Ways (WCAG 2.0)	There is more than one way to reach each page.	SW: Supports		SW: Beside the sidebar on the left, there are also left-right buttons to reach the same content.
		Electronic docs: Supports		Electronic Docs: There are multiple ways to reach each page.
2.4.6 – Headings and Labels (WCAG 2.0)	Headings and labels are clear and descriptive.	SW: Supports		SW: Headings and labels are clear and descriptive.
		Electronic docs: Supports		Electronic Docs: Headings and labels are clear and descriptive.
2.4.7 – Focus Visible (WCAG 2.0)	Keyboard focus is clear and visible.	SW: Partially supports		SW: In some cases, the focus is hardly visible (e.g. links in the control center)
		Electronic docs: Supports		Electronic Docs: Keyboard focus is clear and visible except for the video carousel.
2.4.11 – Focus Not Obscured (Minimum)	When an actionable element receives focus, at least a portion of it remains visible.	SW: Supports		SW: Each focusable element is visible when they get focused.
(WCAG 2.2)		Electronic docs: Supports		Electronic Docs: When using tab to navigate on the documentation portal, the item with keyboard focus is displayed and not obscured (only in case of the Filter drop-down list).
2.5.7 – Dragging Movements (WCAG 2.2)	If any part of a website requires a dragging movement, an alternative means of dragging, such as tapping or clicking, is	SW: Not Applicable		SW: No dragging movement is implemented.
, 55,	provided.	Electronic docs: Not Applicable		Electronic Docs: There is no part of the online documentation that requires a dragging movement.



Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
2.5.8 – Target Size (Minimum) (WCAG 2.2)	The size of a target is at least 24 by 24 CSS pixels (with exceptions).	SW: Supports Electronic docs: Supports		SW: Each element has the size at least 24 by 24 CSS pixels. Electronic Docs: Online documentation targets are
3.1.2 – Language of Parts (WCAG 2.0)	Assistive technology can distinguish and reflect when the human language on a page changes.	SW: Not Applicable Electronic docs: Supports		at least 24 by 24 CSS pixels. SW: Software is English only. Electronic Docs: <lang> tag is always used in the HTML code. All sections are English. All pages of the product documentation and its parts are implemented in English.</lang>
3.2.3 – Consistent Navigation (WCAG 2.0)	Navigational elements are consistently displayed, including their location and the order of their content.	SW: Supports Electronic docs: Supports		SW: Navigational elements are consistently displayed at the same location. Electronic Docs: Navigational elements are consistent.
3.2.4 – Consistent Identification (WCAG 2.0)	Components with the same functionality are consistently identified.	SW: Supports Electronic docs: Supports		SW: Components with the same functionality are always labeled with the same text. Electronic Docs: Components with the same functionality are consistently identified.
3.3.3 – Error Suggestion (WCAG 2.0)	Users receive helpful / specific suggestions when they make errors.	SW: Supports Electronic docs: Supports		SW: In case of an input error, a pop-up error message shows up with detailed information about the error which also contains suggestions as well. Electronic Docs: Useful suggestions are provided.
3.3.4 – Error Prevention (Legal, Financial, Data) (WCAG 2.0)	When users enter financial or legal data, submissions are reversible, and data is checked and confirmed before submission is finalized.	SW: Not Applicable Electronic docs: Not Applicable		SW: Software usage does not require any financial or legal data. Electronic Docs: There is no legal or financial data that could be submitted.



Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
3.3.8 – Accessible Authentication	When a cognitive function test is used to authenticate a user,	SW:		SW: There is not any place in the application where
(Minimum)	an alternative way to authenticate, or a help mechanism to	Not Applicable		authentication is needed. There is not any cognitive
(WCAG 2.2)	complete the authentication is provided.			function tests used.
		Electronic docs: Not Applicable		Electronic Docs: Users are not required to authenticate to the documentation portal.
4.1.3 – Status Messages	Status messages can be presented to the user by assistive	SW:		SW: Software does not use any status messages
(WCAG 2.1)	technology without receiving focus.	Not Applicable		which are presented on screen.
		Electronic docs: Supports		Electronic Docs: Status messages (snack bars) are accessible for assistive technologies without receiving focus.



Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
1.2.6 – Sign Language (Pre-recorded) (WCAG 2.0)	Sign-language interpretation of audio is provided for pre- recorded videos.	Not Evaluated		
1.2.7 – Extended Audio Description (Pre-recorded) (WCAG 2.0)	Videos without sufficient pauses for audio description are extended so that audio descriptions can be added.	Not Evaluated		
1.2.8 – Media Alternative (Pre-recorded) (WCAG 2.0)	An alternative text, like a descriptive transcript, is provided for all pre-recorded videos with audio.	Not Evaluated		
1.2.9 – Audio-only (Live) (WCAG 2.0)	Live text captioning or a transcript is provided for live audio.	Not Evaluated		
1.3.6 – Identify Purpose (WCAG 2.1)	The purpose of elements is programmatically declared by adding semantics or metadata.	Not Evaluated		
1.4.6 – Contrast (Enhanced) (WCAG 2.0)	The contrast ratio between regular-sized, non-decorative text and its background is at least 7:1.	Not Evaluated		
1.4.7 – Low or No Background Audio (WCAG 2.0)	Audio contains little to no background noise, or background noise can be turned off.	Not Evaluated		
1.4.8 – Visual Presentation (WCAG 2.0)	Users can adjust a range of presentation options.	Not Evaluated		
1.4.9 – Images of Text (No Exception) (WCAG 2.0)	There are no images of text.	Not Evaluated		
2.1.3 – Keyboard (No Exception) (WCAG 2.0)	All page functionality is operable using a keyboard (with no exceptions).	Not Evaluated		
2.2.3 – No Timing (WCAG 2.0)	Except for real-time events, no content requires timed interaction.	Not Evaluated		
2.2.4 – Interruptions (WCAG 2.0)	Interruptions can be postponed, suppressed, or configured.	Not Evaluated		



Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
2.2.5 – Re-authenticating (WCAG 2.0)	User data is saved when re-authenticating.	Not Evaluated		
2.2.6 – Timeouts (WCAG 2.1)	Users are warned when extended inactivity could cause data loss.	Not Evaluated		
2.3.2 – Three Flashes (WCAG 2.0)	No content flashes more than three times per second.	Not Evaluated		
2.3.3 – Animation from Interactions (WCAG 2.1)	If an animation is triggered by a user interaction, users can stop the animation.	Not Evaluated		
2.4.8 – Location (WCAG 2.0)	Users can orient themselves within a set of pages.	Not Evaluated		
2.4.9 – Link Purpose (Link Only) (WCAG 2.0)	Every link's purpose is clear from its text.	Not Evaluated		
2.4.10 – Section Headings (WCAG 2.0)	Content is broken by section headings.	Not Evaluated		
2.4.12 – Focus Not Obscured (Enhanced) (WCAG 2.2)	When an actionable element receives focus, the entire component is visible.	Not Evaluated		
2.4.13 – Focus Appearance (WCAG 2.2)	Focus indicators have sufficient color contrast and are sized to be clearly visible.	Not Evaluated		
2.5.5 – Target Size (WCAG 2.1)	The size of the target for pointer inputs is at least 44 x 44 CSS pixels.	Not Evaluated		
2.5.6 – Concurrent Input Mechanism (WCAG 2.1)	Input is not restricted to a specific modality (like keyboard only or touch only).	Not Evaluated		



Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
3.1.3 – Unusual Words (WCAG 2.0)	Words or phrases that are ambiguous or unfamiliar are defined.	Not Evaluated		
3.1.4 – Abbreviations (WCAG 2.0)	Abbreviations are explained or offered in expanded form close by.	Not Evaluated		
3.1.5 – Reading Level (WCAG 2.0)	Content is provided at an eighth grade reading level, or an alternative version at or below an eighth grade reading level is provided.	Not Evaluated		
3.1.6 – Pronunciation (WCAG 2.0)	Words that are hard to pronounce are clarified nearby.	Not Evaluated		
3.2.5 – Change on Request (WCAG 2.0)	Content on the page doesn't change unless users initiate it.	Not Evaluated		
3.3.5 – Help (WCAG 2.0)	Contextual instructions or cues are provided to help users complete and submit forms.	Not Evaluated		
3.3.6 – Error Prevention (All) (WCAG 2.0)	For any form where a user submits information, the user can reverse, verify, or confirm changes or deletions.	Not Evaluated		
3.3.9 – Accessible Authentication (Enhanced) (WCAG 2.2)	When a cognitive function test is used to authenticate a user, at least one other authentication method is available which is not a cognitive function test.	Not Evaluated		