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Voluntary Product Accessibility

Date:	**3 March 2023**
Product name:	**Starling Connect**
Product version:	**1.30**
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Applicable Standards/Guidelines

This report covers the degree of conformance for the **Web Content Accessibility Guidelines (WCAG) 2.0 Level AA**, at http://www.w3.org/TR/2008/REC-WCAG20-20081211/. The Revised Section 508 standards require conformance to the WCAG 2.0 Level AA.

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.

- **Supports with Exceptions:** Some functionality of the product does not meet the criterion.

- **Does Not Support:** The majority of product functionality does not meet the criterion.

- **Not Applicable:** The criterion is not relevant to the product.

WCAG 2.0 Report

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Supports with Exceptions	Some Icons do not have text alternatives
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Not Applicable	
1.2.2 Captions (Prerecorded) (Level A)	Not Applicable	
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Not Applicable	
1.3.1 Info and Relationships (Level A)	Supports	
1.3.2 Meaningful Sequence (Level A)	Supports	
1.3.3 Sensory Characteristics (Level A)	Does Not Support	No special instructions were given to rely solely on the sensory characteristrics
1.4.1 Use of Color (Level A)	Supports	
1.4.2 Audio Control (Level A)	Not Applicable	
2.1.1 Keyboard (Level A)	Supports with Exceptions	Table content is not accessible
2.1.2 No Keyboard Trap (Level A)	Supports	
2.2.1 Timing Adjustable (Level A)	Not Applicable	

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Criteria	Conformance Level	Remarks and Explanations
2.2.2 Pause, Stop, Hide (Level A)	Not Applicable	
2.3.1 Three Flashes or Below Threshold (Level A)	Supports	
2.4.1 Bypass Blocks (Level A)	Supports with exception	As each connector has different content, the connectors in the list cannot be bypassed
2.4.2 Page Titled (Level A)	Supports	
2.4.3 Focus Order (Level A)	Supports with exception	Some icons that can be clicked cannot receive the focus
2.4.4 Link Purpose (In Context) (Level A)	Supports	
3.1.1 Language of Page (Level A)	Supports	
3.2.1 On Focus (Level A)	Supports	
3.2.2 On Input (Level A)	Supports with exception	Navigation to the new organization page displays new data
3.3.1 Error Identification (Level A)	Supports	
3.3.2 Labels or Instructions (Level A)	Supports	
4.1.1 Parsing (Level A)	Supports	
4.1.2 Name, Role, Value (Level A)	Supports with exception	Some custom elements do not have A role attribute, for example icon.

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Not Applicable	
1.2.5 Audio Description (Prerecorded) (Level AA)	Not Applicable	
1.4.3 Contrast (Minimum) (Level AA)	Does not support	Some text or background combinations are complaint, but not all.
1.4.4 Resize text (Level AA)	Supports with exception	Add or edit connector side sheet is not fully accessible with 200% text increase.
1.4.5 Images of Text (Level AA)	Not Applicable	
2.4.5 Multiple Ways (Level AA)	Supports	
2.4.6 Headings and Labels (Level AA)	Supports	Most components support this, but not all focusable elements.
2.4.7 Focus Visible (Level AA)	Supports with exception	Most components support this but not all focusable elements
3.1.2 Language of Parts (Level AA)	Supports	
3.2.3 Consistent Navigation (Level AA)	Supports	
3.2.4 Consistent Identification (Level AA)	Supports	
3.3.3 Error Suggestion (Level AA)	Supports	
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Supports	

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