

Services Offering Description

ZAC-DMX-PP



ONE IDENTITY ARS SERVICE ADVANCED PACKAGE PREPAID EXPERT

- Group lifecycle management
- Change automation workflows
- Synchronization HR employee data
- Fully automated diverse user life cycle management
- Provisioning up to 3 ext. on-prem/cloud systems
- Least privilege permissions model
- "Single pane of glass" to manage AD and Azure AD from within a single view in Active Roles
- Provisioning to AD
- Synchronization AAD

Automated group lifecycle management is configured/ implemented, supporting different group types and CRUD operations on groups (create, read, update, delete).

Fully-automated and diverse user lifecycle management for joiners, movers and leavers of multiple different user types is part of the delivery as well, based on synchronization of HR data via ootb-available ARS system connectors.

This package enables for more diverse and stronger change automation, incl. approvals.

Configurations delivered include as well interconnection with up to three ext. on-prem or cloud systems, as well as provisioning to such systems within the limitations of ootb-provided ARS integration capabilities.

This package further enables for implementation of a least privilege-based permissions model and a RBAC oriented access concept

Accounts and group entitlements are provisioned to the on-prem AD, while a cloud hosted AAD can be connected and synchronized back to ARS.

Customers are gaining the advantage of "single pane of glass"-view ARS is able to provide for hybrid AD / AAD environments – that is the ability to vies and administer both environments from within a single UI.

Customers in focus:

- are in the range of 1500-5000 employees, residing on more granular administration structures while managing user access, groups and group assignments, and other types of information within a single AD domain.
- tend to require a granularity level of up to 25 separated admin contexts (about 9 Admin teams).

Item	Capacity
Administrative_Views	25
Admin-Teams	9
Managed_Domains	1
DelegatedAdmin_ObjectTypes	8
Object-SubTypes	17
Lifecycle Automation	15
User JML processes	7
Group provisioning processes	4
Change automation processes	4
WFlowSteps	103
System integrations	3
AD-LDS, Exchange/OL	٧
AAD, Azure/O365, Skype	V
System Synchronizations	2
Sync-WFlowPolicies	4
Sync-WFlowSteps	12
Attrib.Mappings	40
Delivered Configurations	252
Managed_Units	25
WFlowPolicies	15
AccessTemplates	75
AdminPolicies	113
Virtual_Attributes	24
AccessTemplate-Links	455
AdminPolicy-Links	424
Project Management	V



Specs on package contents and limiting numbers on up to how many item configurations of particular type can become subject of the package delivery at a maximum, are listed in the illustration above.

EXPERT SERVICES DELIVERABLES

The detailed Expert Service deliverables included in this package are listed in the below table, stating relevant limitations enclosed in brackets.

Phase	Activities
Discover	Clarify responsibilities and role based delegation of control (up to 8 Admin-Teams)
	Concept Least Privilege Model structuring access around 'Managed Units' (up to 8 Admin-Teams and 21 Managed_Units)
	Document brief summary of permissions model
	Clarify on-prem/cloud integrations, e.g.: AAD/Office365, Starling/SCIM, Skype, Exch/OL, etc. (up to 2 System integrations)
	Clarify Joiner - user provisioning (up to 2 Joiner - user provisioning workflows and 20 Joiner provisioning Process_Steps)
	Clarify Leaver - user de-provisioning (1 Leaver - user de-provisioning workflows and 5 Leaver de-provisioning Process_Steps)
	Clarify Mover - user relocation (1 Mover - user re-location workflows and 15 Mover re-location Process_Steps)
	Clarify Group provisioning (1 Group provisioning workflows and 5 Group provisioning Process_Steps)
	Clarify Group de-provisioning (1 Group de-provisioning workflows and 3 Group de-provisioning Process_Steps)
	Clarify Change automation/approval (up to 2 Change automation workflows and 6 Change automation Process_Steps)
	Document brief summary of Provisioning requirements (up to 8 Provisioning Processes)
	Clarify system access and connection parameters for synchronization of systems (up to 2 TargetSystem-Connections)
	Clarify data sync requirements incl. object and attribute handling (up to 2 TargetSystem-Connections and 4 TargetSystem-ObjectTypes)
	Document brief summary of connections and data scopes for Synchronization (up to 2 TargetSystem-Connections)
Deploy	Base install of Active Roles Server in DEV environment (1 AR-Server_Instances)
	Base install of Active Roles Synchronization Server in DEV environment (1 ARSync-Server_Instances)
	Base configuration of Active Roles Administration Service (1 AR-Server_Instances)



Phase	Activities
	Base configuration of Active Roles Synchronisation Service (1 ARSync-Server_Instances)
	Base configuration of Active Roles Web Service (1 ARWeb-Server_Instances)
Integrate	Configuration of Active Directory connection via ADSI (1 Managed_Domains)
	Configuration of supported integrations, e.g.: AAD/Office365, Starling/SCIM, Skype, Exch/OL, etc. (up to 2 System integrations)
	Configuration of available ARS connectors for system synchronization (up to 2 TargetSystem-Connections)
Develop	Modelation of Manged Units structure according to least priviledge concept (up to 21 Managed_Units)
	Modelation of membership rules for assigning users and objects to Managed Units (up to 21 Managed_Units and 14 DelegatedAdmin_Object-SubTypes)
	Modelation of membership rules for assigning admin teams to Managed Units (up to 21 Managed_Units and 8 Admin-Teams)
	Configuration of std. Access Templates /object permissions (up to 8 Admin-Teams and 56 Granular-AccessTemplates)
	Configuration of standard Access Templates /property permissions (up to 8 Admin-Teams and 195 Granular-PropertyPermissions)
	Modelation of nested Access Templates structures acc. to least priviledge concept (up to 64 AccessTemplates)
	Link-up of Access Template structures across Managed Unit structure (up to 64 AccessTemplates and 416 AccessTemplate-Links)
	Instantiation/parametrization of std. Admin. Policies for data administration (up to 82 AdminPolicies)
	Instantiation/parametrization of std. Workflow Policies for JML user provisioning (up to 4 User JML processes)
	Detailed modelation of JML activities (up to 4 User JML processes and 40 JML - WFlow_Steps)
	Instantiation/parametrization of std. Workflow Policies for Group provisioning (up to 2 Group provisioning processes)
	Detail modelation of Group provisioning/de-provisioning activities (up to 2 Group provisioning processes and 8 Group - WFlow_Steps)
	Instantiation/parametrization of std Workflow Policies for Change autom./approval (up to 2 Change automation processes)
	Detailed modelation of Change autom./approval activities (up to 2 Change automation processes and 6 Change - WFlow_Steps)
	Configuration of Scheduled Tasks for automating e.g. synchronization runs (up to 4 Scheduled_Tasks)
	Modelation of Virtual Attributes for data exchange and meta structuring (up to 20 Virtual_Attributes)
	Configuration of object matching rules for system synchronization (up to 2 TargetSystem-Connections and 4 Sync-WFlowPolicies)



Phase	Activities
	Configuration of attribute mappings for system synchronization (up to 2 TargetSystem-Connections and 40 AttributeMappings)
	Configuration of synchronization steps for data processing (insert/update/delete) (up to 4 Sync-WFlowPolicies and 12 Sync-WFlowSteps)
	Test/verification of synchronisation workflows (up to 4 Sync-WFlowPolicies)
	Document brief summary on target system sync configuration
	Final check/test Implementation in dev stage per admin teams perspective (up to 8 Admin-Teams)
	Final check/test implementation in dev stage per provisioning process perspective (up to 2 System integrations and 8 WFlowPolicies)
	Final check/test Implementation in dev stage per synchronization (up to 2 TargetSystem-Connections and 4 Sync-WFlowPolicies)
Deliver	Brief documentation of final solution
	Presentation of final solution with the Admin-Teams

