

## CASE STUDY

# Eliminating Manual Provisioning Saves Time & Money

Aktia Bank deploys One Identity Manager for faster access and lower costs

## Key Facts

- **Company**  
Aktia Bank
- **Industry**  
Financial
- **Country**  
Finland
- **Website**  
<https://www.aktia.fi/fi/>

## Challenges

- Protect customer data
- Access data related to roles
- Simply process with industry-leading solution
- Eliminate manual processes

## Results

- Provisioning time savings
- Reduces costs with automation
- Gain 360 view of governance

## Solutions

- [One Identity Manager](#)

With approximately 30 branches and 900 employees, Finish bank Aktia focuses on savings, loans and insurance.

As with most financial institutions, Aktia Bank has a great deal of sensitive data from its customers, and it wanted to make sure employees accessed only the data they needed for their appropriate roles. In addition, the bank was looking to eliminate cumbersome manual processes.

Aktia looked at a variety of identity and access management solutions but found many had problems and needed too much development. The bank chose Identity Manager from One Identity to meet their needs.

The bank quickly saw improvement as the provisioning and deprovisioning manual processes became automated – saving the bank time and money. Bank managers appreciate that they have a 360 governance view and can see who has access to what data allowing for quick approvals as needed.

With a data source they can now trust, Aktia's IT department has received positive feedback from end users and managers alike.



**“People get access faster, and our costs are lower.”**

**Susanna Gammals,  
System Specialist, Aktia Bank**

## About One Identity

One Identity helps organizations get identity and access management (IAM) right. With our unique combination of offerings, including a portfolio of identity governance, access management, privileged management and identity as a service solutions, organizations can achieve their full potential – unimpeded by security, yet safeguarded against threats. Learn more at [OneIdentity.com](https://www.oneidentity.com)