

Fueling innovation with enterprise-wide control of user privileges

Arpa Industriale strengthens user account security while simplifying identity and access management.



Country: **Italy**

Employees: **500**

Industry: **Manufacturing**

Website: www.arpaindustriale.com/en

Arpa Industriale, based in Italy's Piedmont region, designs and manufactures architectural and industrial panels. For years, Arpa has spearheaded innovations like high-pressure laminate technology, raising the company's visibility and enabling it to expand across Europe and North America. Fast growth meant that the lean IT team found it challenging to mitigate security threats; segregate networks and domains; and safeguard user identities, domains and the SAP ERP system.

Modernizing, integrating and automating identity management

The company's IT team looked for an easier and more efficient way to manage identities than was possible with the SAP Identity Management module, which did not easily integrate with Arpa Industriale's other systems and was difficult to use. Marco Cavallo, chief information security officer at Arpa Industriale, says, "Our strategy is to augment our capabilities by partnering with organizations that are clearly leaders in their field.

Challenges

Arpa Industriale wanted to bring greater consistency, control and security to user account management for its fast-growing organization.

Solutions

Arpa Industriale deployed Identity Manager and Safeguard from One Identity to replace lengthy, manual processes involving established technology.

Results

- Brings consistency, timeliness, and efficiency to identity and access management
- Provides stringent security and full control throughout user lifecycles
- Reduces IT workloads by simplifying compliance and user management

Products Featured

- [Identity Manager](#)
- [Safeguard](#)

Results

- [Identity governance and administration](#)
- [Privileged access management](#)

Based on our research and expertise, we found that One Identity Privileged Access Management and Identity Governance and Administration were the best solution families on the market.”

Arpa Industriale implemented Identity Manager and Safeguard from One Identity after cleansing the crucial HR data. “One Identity offers a modern, intuitive user interface and evolves its solutions with continuous development and innovation,” says Cavallo. “Integrating them with Active Directory, SAP ERP and Inaz HR was easy. We didn’t require much support from One Identity, but their response was excellent each time we reached out.”

Consistent user lifecycle management with a smaller IT workload

Today, Arpa Industriale simply and securely manages close to 800 users, including external consultants and partners, with the One Identity solutions. “HR updates its information as employees join or leave, and One Identity automatically assigns appropriate user privileges,” Cavallo describes. “We maintain security and control throughout user lifecycles and don’t need to worry about outdated user identities lingering in our systems after people leave the company.” Tasks like creating user roles in Active Directory with credentials and passwords no longer absorb IT team members’ time. “From day one, new users are ready to get to work with their initial password and appropriate system access,” he adds. “It’s not our job anymore.”

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Marco Cavallo
Chief Information Security Officer, Arpa Industriale

The IT team still creates and configures the identities of external users who need SAP access, but that chore has also been greatly diminished with automations

made possible by SAP-integrated One Identity solutions. “SAP user creation used to be a complex, lengthy process. But thanks to One Identity, we can accomplish it in just two clicks,” Cavallo notes.

“One Identity will be an important asset in meeting ISO 27001 information security standards. We know that auditors regard One Identity favorably, so we expect smooth audits.”

Marco Cavallo
Chief Information Security Officer, Arpa Industriale

Secure, compliant identity governance allows confident growth

Efficient, safe, and compliant identity and privileged access management will become even more important as Arpa Industriale grows across global regions. IT anticipates giving employees self-service capabilities to manage their privileges securely in alignment with the governance maintained by One Identity. Consistent, stringent account security will also be critical for achieving regulatory compliance. Cavallo says, “One Identity will be an important asset in meeting ISO 27001 information security standards. We know that auditors regard One Identity favorably, so we expect smooth audits.”

About One Identity

One Identity delivers unified identity security solutions that help customers strengthen their overall cybersecurity posture and protect the people, applications and data essential to business. Our Unified Identity Security Platform brings together best-in-class Identity Governance and Administration (IGA), Identity and Access Management (IAM), Privileged Access Management (PAM), and Active Directory Management and Security (ADMS) capabilities to enable organizations to shift from a fragmented to a holistic approach to identity security. For more information, visit www.oneidentity.com.

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