

## CASE STUDY

# IAM solutions to keep up with exploding growth

Telecom giant turns to One Identity to secure identities while automating system access

## Key Facts

- **Company**  
Global Telecommunications Company
- **Industry**  
Telecommunications
- **Country**  
Europe

## Challenges

- Threat of unauthorized access to systems
- Identity security
- Centralized access control
- Elimination of manual processes

## Keys to IAM Success

- Limit scope creep
- Set realistic objectives
- Set achievable timeframes
- Get stakeholder buy in

## Solutions

- [One Identity Manager](#)
- [Active Roles](#)
- [Password Manager](#)

This telco giant experienced such fast growth that its IT department struggled to keep up, as several disparate teams ran many different manual processes which took more and more time. With over 50,000 employees and millions of customers, the company was concerned about unauthorized access to systems and how to best secure user identities. IT also wanted a clear centralized control of access to its systems and a way to eliminate outdated manual processes.

The company deployed One Identity's Active Roles to create user and group accounts in Active Directory, as well as populating those groups across AD. The company's service desk, HR, and admin consultants benefited from the automated management of directory data.

Next came Password Manager. The company used this to provide a secure, self-service way to reset passwords. The solution automatically verified users who had access to company systems.

Finally, with the recently installed Identity Manager, the global giant can give various systems, like HR, direct into AD. Provisioning and deprovisioning time savings help the company contain costs, while providing the company a 360 view of governance.



**“One Identity Manager is really taking us to the next level.”**

**Michiel Simon, Technical Security Manager**

## About One Identity

One Identity helps organizations get identity and access management (IAM) right. With our unique combination of offerings, including a portfolio of identity governance, access management, privileged management and identity as a service solutions, organizations can achieve their full potential – unimpeded by security, yet safeguarded against threats. Learn more at [OneIdentity.com](https://www.oneidentity.com)

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