



# Modern user experiences from day one

MAX Burgers strengthens its security posture with greater protection of privileged accounts.



Country: **Sweden**

Employees: **6,000**

Industry: **Food Services**

Website: [www.maxburgers.com](http://www.maxburgers.com)

MAX Burgers aims to provide high-quality food and an enjoyable experience for guests. The Swedish company has expanded into Denmark, Norway and, most recently, Poland. With this steady growth, security risks have become a greater concern. Instead of managing user privileges manually, MAX Burgers looked to implement a more efficient solution in the cloud and leave system maintenance to a competent technology provider.

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Magnus Johansson,  
Solution Architect, MAX Burgers

## Challenges

As ongoing growth increased potential security risks, MAX Burgers decided that privileged accounts with extensive system access needed stronger protection and control.

## Solutions

MAX Burgers collaborated with technology consultancy Arctic Group to implement One Identity Safeguard to secure privileged accounts and gain greater visibility of user activities.

## Results

- System access in *minutes or hours* instead of *days or weeks*
- Building access cards in *2 days*, not weeks
- Directors save *weeks* annually
- *Stronger security and control*

## Products Featured

- [One Identity Safeguard On Demand](#)

## Solutions Featured

- [Privileged Access Management](#)

## Identifying a best-fit solution for securing privileged accounts

The MAX Burgers IT team reviewed several privileged access management (PAM) offerings, including Safeguard from One Identity. Mangnus Johansson, solution architect at MAX Burgers, says, “Safeguard enables session-based authentication with activities logging and excellent traceability of user behavior. It suited us best because compared to competing products, it offers a more robust architecture, better integration capabilities and a more intuitive user experience.”

## Strengthening MAX Burgers’ security posture and awareness

MAX Burgers collaborated with consultants from Arctic Group to implement Safeguard. The solution integrates with the company’s identity and access management technology (IAM) as well as Active Directory and Microsoft Entra ID, where all privileged accounts reside. Once onboarding is complete, it will fortify the security of privileged accounts for IT team members and consultants involved with technology infrastructure and software development. Automations will extend some access privileges requested by users. “The users are on our side,” notes Johansson. “They immediately accepted two-factor authentication and the fact that their access privileges now have a time limit. Overall, Safeguard has greatly helped us elevate security awareness across the organization.”

The IT team finds that Safeguard is easy to manage and configure to reflect the company’s account management practices. Safeguard features such as locking identities to prevent misuse make a big difference in the company’s security posture. “We now have better control and visibility of privileged accounts, so the company operates at a higher level of security,” says Johansson.

Although MAX Burger systems are still exposed to phishing attempts and other fraudulent or criminal activities that plague so many businesses, the actual risks have diminished. “Thanks to the account control and visibility Safeguard enables, we have reduced our potential attack surface and strengthened the security of the entire technology environment,” Johansson adds.

## Ensuring account security as the business continues to grow

As MAX Burgers continues to grow in terms of accounts, locations and markets, its single instance of Safeguard will continue to ensure the integrity of privileged accounts. Says Johansson, “Safeguard will scale with us in a transferable, extensible configuration. In a new market, we can simply onboard additional privileged identities just like we have done so far.”

When it’s time for MAX Burgers to reassess the effectiveness of its IAM technology, One Identity will receive significant consideration. “One Identity provides strong, highly reviewed IAM solutions that would offer useful synergies,” Johansson says. “We have already seen that Safeguard helps us address critical security concerns, and the support and technical expertise from One Identity are flawless.”

**Safeguard helps us address critical security concerns, and the support and technical expertise from One Identity are flawless.**

*Magnus Johansson,  
Solution Architect, MAX Burgers*

View all One Identity customer stories at [www.oneidentity.com/customer-stories](https://www.oneidentity.com/customer-stories).

### About One Identity

One Identity helps organizations strengthen cybersecurity, boost efficiency and control costs through the One Identity Fabric, a holistic approach to identity and access management (IAM). By unifying IAM tools, including identity governance and administration (IGA), access management (AM), privileged access management (PAM), and Active Directory management (AD Mgmt), it ensures optimal functionality and efficiency. This cohesive structure reduces identity sprawl and extends governance to the farthest endpoints of your IAM ecosystem. Proven and trusted on a global scale, One Identity manages more than 500 million identities for more than 11,000 organizations worldwide. For more information, visit [www.oneidentity.com](https://www.oneidentity.com).

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