Secure Access for Outsourced Workforce at Leading Russian Software Provider

Safeguard for Privileged Sessions

The Challenge

Mainly driven by the need to prevent possible incidents, in 2017, Nexign's information security team decided to find a solution for securing the access of outsourced workers connecting to the corporate information systems remotely. They needed a reliable network security solution that could control, monitor and record all user activity in sessions of external engineers, consultants and developers. Recognizing the continuously growing demand from the business, they were looking for a scalable, future-proof solution that could manage virtually unlimited user access.

The Solution

After evaluating multiple solutions, Nexign chose One Identity Safeguard for Privileged Sessions, as the solution suited their needs the best.

"The solution operates without any agents installed on endpoints, which ensures platform independence and enables us to monitor users of any type, regardless of the network or the client device they are using. Safeguard for Privileged Sessions' Citrix ICA protocol support and its value for money also contributed to our decision." - says Andrey Voevodin, Lead Information Security Engineer at Nexign.

From making a decision to successfully implementing the session management system, the project took only three months to complete. Safeguard for Privileged Sessions was deployed in a VMware-based virtual environment and configured to monitor terminal services access through SSH, RDP and ICA protocols. Safeguard for Privileged Sessions is now running in their production environment, monitoring the IT activities of approximately 100 concurrent remote Nexign users.

Nexign (Peter-Service, JSC) Software Developer is a leading global provider of BSS (Business Support Systems) solutions to the telecommunications industry, specializing in software development, deployment, maintenance and professional services. The Nexign portfolio maximizes the potential impact of digital transformation for telecommunication businesses, helping them generate value and accelerate business growth.

Nexign has successfully completed more than 120 projects for more than 50 telecom operators in the last 25 years. 200 million subscribers in 14 countries use Nexign solutions on a daily basis. The company currently employs more than 1,200 people.

Learn more

- Safeguard homepage
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"WE CHOSE A SOLUTION THAT MEETS MODERN SECURITY REQUIREMENTS AND HELPS US ACHIEVE OUR BUSINESS GOALS."

– Andrey Voevodin, Lead Information Security Engineer, Nexign.

> "We thank One Identity for the successful cooperation. We chose a solution that meets modern security requirements and helps us achieve our business goals. Moreover, the product has the scalability to serve our growing business needs in the future."

concludes Andrey Voevodin.

Benefits

The implementation of One Identity Safeguard for Privileged Sessions has enabled Nexign to achieve its business goals while meeting its information security requirements. One of Safeguard for Privileged Sessions' competitive advantages is the support of the Citrix ICA protocol allowing the company to quickly provide its outsourced workforce with terminal services access to VDI (Virtual Desktop Infrastructure) environments.

About One Identity

One Identity helps organizations get identity and access management (IAM) right. With our unique combination of offerings, including a portfolio of identity governance, access management, privileged management and identity as a service solutions, organizations can achieve their full potential – unimpeded by security, yet safeguarded against threats. Learn more at OneIdentity.com