

## Strengthening IT security through better identity control

Verti takes an identity-centred approach to IT security and automates 80 percent of identity management tasks with Identity Manager, enabling the business to make changes to access in seconds

**Customer:**

Verti Assicurazioni

**Industry:**

Insurance

**Country:**

Italy

**Website:**

[www.verti.it](http://www.verti.it)

### Challenge

- Identity management was manual
- It could take days for identities to be changed or decommissioned
- There was the constant risk of human error

### Solution

- Identity Manager



# 80%

Automates 80 percent of identity management, reducing errors and increasing security



**Configures new identities or eliminates old ones in seconds**



**Gives the right people the right access to data**



**Ensures full transparency around identity management for compliance**

Verti Assicurazioni (Verti) is an online insurance company in Italy, specialising in insurance policies for cars, motorcycles and homes. It's part of MAPFRE, a global insurance business operating in more than 100 countries.

## Security under the spotlight

Security is key at Verti. With customers' financial data under its protection, the company has to make sure the right people have the right access to the right data. To meet regulatory compliance and privacy laws, identity-centred security must be tight.

Historically, the Security team at Verti managed access requests manually, which meant that configuring new identities and decommissioning old ones could be time consuming. Because so much human intervention was required, the system was error-prone, potentially putting the business at risk of non-compliance with regulators.

## Working with a trusted partner

Verti turned to One Identity, whose identity and access management solutions are helping companies protect their data while improving the staff experience. Verti had worked with One Identity before. Roberto Cossu, information security supervisor at Verti, says, "One Identity has always been a reliable partner. We looked at Identity Manager to provide full traceability of, and transparency into, data access."

Verti implemented Identity Manager, working closely with One Identity to complete multiple customisations. Says Cossu, "During the deployment, our personnel acquired a high level of expertise in Identity Manager, and we completed the work without any service disruption."

## Boosts security with 80 percent task automation

Verti has significantly improved operational efficiency and security by removing manual tasks using Identity Manager. Cossu says, "We've increased levels of security because Identity Manager has enabled us to automate 80 percent of our identity management, reducing the risk of human error and ensuring regulatory compliance."

## Identities can be configured or removed in seconds

The company has tighter control over who has access to data at any time. Says Cossu, "We can configure a new identity or eliminate an old one in seconds with Identity Manager."

**"With Identity Manager, we can ensure the right people at Verti have the right access to data."**

**Roberto Cossu,**  
information security supervisor,  
Verti Assicurazioni

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## About One Identity:

One Identity, a Quest Software business, lets organizations implement an identity-centric security strategy, whether on-prem, in the cloud or in a hybrid environment. With our uniquely broad and integrated portfolio of identity management offerings including account management, identity governance and administration and privileged access management, organizations are empowered to reach their full potential where security is achieved by placing identities at the core of a program, enabling proper access across all user types, systems and data. Learn more at [OneIdentity.com](https://www.oneidentity.com).

With our old system, it used to take hours. With Identity Manager, we can ensure the right people at Verti have the right access to data.”

It makes user lifecycle management easier, with new starters gaining access to the systems they need on day one. Plus, the IT team can make changes to existing employees’ identities as soon as the request is signed off by stakeholders. Cossu says, “Identity Manager provides full transparency, so we have a detailed record of any changes.”