

Since the deadline for compliance with the GDPR passed on May 25 there has not been a major outcry about a lack of compliance, no immediate fines issued by regulators and, aside from subject access requests issued by privacy campaigners to online giants on the first day of compliance, we've not heard of major efforts for companies to meet the demands of the public.

To mark a month since the compliance deadline, Infosecurity hosted a webinar asking 'Post GDPR, is it Too Late to Comply?' Sponsored by Quest, the intention was to offer advice on becoming compliant, how to move in the right direction and determine if we are living in a more protected world.



*Results of audience poll question 1

The first speaker was Cher Devey, an independent IT and data privacy consultant currently completing her PhD in data protection matters. She said that the GDPR is intended to help citizens protect their privacy rights, and for businesses to know what customer details they have and are accountable, referencing a talk given by Information Commissioner Elizabeth Denham who stated that "GDPR is the right (legal) tool but it's not a perfect one."

She focused on the eight data subject rights: to be informed, of access, to rectification, to erasure, to restrict processing, to data portability, to object and in relation to automated decision making and profiling.

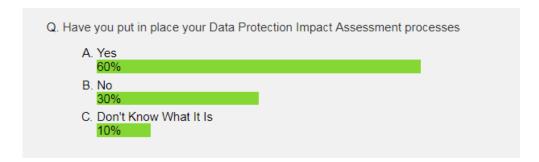
In terms of the right to know and to be informed, Devey said it "can help organizations to build trust in people, but it can leave businesses open to fines and other consequences." In a poll run on the Infosecurity Twitter account asking "Which of the following reasons make you feel most secure post GDPR," it was determined that "more control of your data" was most important to 43% of the 102 people who voted, in comparison to 24% voting for "you have more rights," while only 13% chose "data is better protected."



In the second presentation of the session Andre Bywater, partner at Cordery, commented that GDPR had been their number one issue for the last couple of years and there had been "an enormous amount to do to help companies get compliant, and it is still going on." Bywater added that the May 25 deadline was really just the beginning. "I haven't come across anyone who has done absolutely nothing, it is more about people trying to catch up on things that people still have not completed, like getting their website privacy policies into full shape, or doing internal privacy policies and getting those into shape or processes like dealing with data breaches or subject access requests."

Bywater commented that people are now realizing that GDPR is a reality, and a way forward is to evaluate data breach handling objectives. Bywater said that the primary objectives should be to: prevent the further spread/loss of data, recover the data that has been lost, identify risks arising from the breach, notify the appropriate parties of the breach and prevent future breaches.

Looking at Data Protection Impact Assessments (DPIA), Bywater said that people are not doing these as they are not deemed to be compulsory, but he argued that these are a useful tool to deal with your data protection risks. "Any new things you're doing with data processing, you should really do a DPIA as the more you do them the better you get at them."



*Results of audience poll question 2

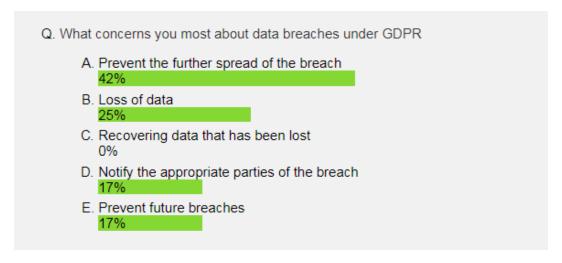
The third speaker was Colin Truran, principal security strategist at Quest, who said that people need to realize they are all accountable "when handling personally identifiable information to some degree."



Truran encouraged documenting risk that you have on users' data and those you're processing data on behalf of.

"In security, you want to prevent breaches and have a model that is easy to understand, manage and is flexible and able to adapt as businesses are always moving and changing technologies, goals and people."

He said that this means automation is key as change does happen, and you need to track changes. This is enabled by using a least privilege model, not by just assuming something will be done, and looking for the potential risk.



*Results of audience poll question 3

Truran concluded by saying that you have to "constantly review what you're doing" as changes do happen, and you want to know and plan what you are doing, monitor what is happening and have the ability to investigate problems.



Concluding the webinar, Truran was asked if he felt GDPR had created a more secure place for people and businesses. He said that we are in a better place and while all of the processes are not fully in place, it is on everybody's minds. "Organizations who had their head in the sand are now saying that they need to do something about this," he added. "It's not just about GPDR and protecting the rights of individuals, this is the shape of things to come."

Visit <u>www.Quest.com/GDPR</u> to learn more about how Quest can help you continually assess, monitor and control your environment so you can stay more productive, secure and GDPR-compliant.

This live webinar was broadcast on Infosecurity Magazine's Webinar Channel 26 June, and is now available on demand - https://www.quest.com/webcast-ondemand/post-gdpr-is-it-too-late-to-comply8133275/

About Quest:

Quest helps solve the complex technology and security problems that stand in the way of organizations' ability to always be ready for what's next. With Quest solutions, companies of all sizes can reduce the time and money spent on IT administration and security, so they have more time to focus on and invest in business innovation. Quest has more than 100,000 customers worldwide across its portfolio of software solutions spanning information management, data protection, endpoint systems management, identity and access management, and Microsoft platform management.

For more information, visit www.quest.com.